

General Terms and Conditions

TECH Technological University



TECH Education General Terms and Conditions

Definitions

Except where the context requires, the following definitions shall have the same meaning as indicated below for any purpose. The definitions are equally applicable whether they are mentioned in the singular or in the plural.

- ♦ Virtual Campus: TECH's training platform available to students through the University's website.
- ♦ General Terms and Conditions: refers to these General Terms and Conditions of Business.
- ♦ Confirmation E-mail: e-mail sent to the Student acknowledging receipt and confirming enrollment in the corresponding Study.
- ♦ Student: refers to any person who contracts any of TECH's services, i.e., completes the process of Online Enrollment or Telephone Enrollment in any of the courses offered by the University, from the moment they receive the Confirmation Email.
- ♦ Studies: refers to all the courses and teaching, research and study programs offered by TECH on its website.
- ♦ Telephone Enrollment: refers to the process of contracting TECH's services (Studies) by telephone.
- ♦ Online Enrollment: refers to the process of contracting TECH's services (Studies) through TECH's own website.
- ♦ Notification of Withdrawal: refers to the unequivocal statement sent by the Student who wishes to exercise their right of withdrawal from TECH.

1. General Information

TECH EDUCATION, RIGHTS & TECHNOLOGIES, S.L. with CIF: B-76755842. Registered office at Avenida de Taco 164, 38108 - San Cristóbal de la Laguna (Santa Cruz de Tenerife), (hereinafter, "Tech" or the "Technological University") is the owner of the official website of Tech www.techtitute.com (hereinafter, indistinctly the "Web Page" or the "Website").

These General Conditions shall govern the contracting of the different Studies offered on the Web Page and the use of the Virtual Campus by the students. By checking the acceptance box of these General Conditions during the enrollment process through the Website or during the telephone enrollment process through the Token system, the Student accepts, without reservation of any kind, these General Conditions, having the same validity as their signature in person. In this way, the Student acknowledges that they are a person with sufficient capacity to assume the obligations arising from their actions through the Website, and that they have previously read and understand its contents.

If Students wish to contact Tech for any questions or issues, please use the following e-mail address

information@techtitute.com

2. Modification and Validity of the General Conditions

These General Conditions are subject to change, and those in force at the time of enrollment in any of the Studies offered by Tech through the Online Enrollment or Telephone Enrollment process shall apply. These General Terms and Conditions will remain freely available on Tech's Website and will be provided to Students enrolling in any of the Studies offered by Tech, together with the confirmation of the contract concluded within a reasonable period of time after completion of the Online Enrollment or Telephone Enrollment process, always before the start of the corresponding Study.

At any time and without prior notice, Tech may modify these General Terms and Conditions by publishing such modifications on its Web Site or by sending any type of communication to the Students. This modification will not affect studies where the Online or Telephone Enrollment process took place before the modification.

These General Conditions shall remain in force until the Student completes the course of study for any of the reasons stipulated in these General Conditions, regardless of those clauses that by their nature subsist at the end of the contractual relationship between the parties.

3. Features of the Services Offered by Tech

The purpose of the Web Page is to facilitate the general public's knowledge of the activities and services provided by Tech, making available to students detailed information on the studies offered.

Course descriptions (including content, price and duration) can be consulted on the Web site, in the "studies" section, or by requesting more information through the channels indicated on the Web site. In this regard, the Students declare to know and accept the price, duration, characteristics of the program and the conditions for contracting the teaching services of the Study in which they decide to enroll prior to the completion of the enrollment process.

All the programs offered by Tech will be taken in digital format through the platform that Tech will make available in the Virtual Campus, and can be taken from any country in the world.

Tech reserves the right not to offer degrees that do not reach a minimum number of students enrolled that allows for the proper development of teaching, in which case the student may opt for a full refund of the amounts paid, for the maintenance of the enrollment until the next session or for the formalization of the enrollment in another academic program (paying the student the difference that may exist between the two programs). The notification, which will be sent as soon as the circumstances make it possible, of not starting the program due to the impossibility of the program in the event that the minimum number of students required to form a group is not reached, will not entitle the Student to any claim for compensation and/or damages in addition to the reimbursement of the amounts paid.

4. Enrollment Process

4.1. Online Enrollment

In order to take advantage of any of the Studies offered by Tech, the Student must follow the Online Enrollment procedure, which includes completing all the fields marked as required (*) in the form, indicating the method of payment and, finally, clicking on "Complete Enrollment". To do so, the Student must confirm that they have read and accept both these Terms and Conditions and the Privacy Policy.

Next, the Student will be redirected to the payment process corresponding to the selected payment method, which may be the payment gateway in case of selecting payment by credit card or the bank details form in the event that the student chooses to pay via bank transfer. Once the payment has been made correctly, the page will inform you that the registration has been successfully completed.

The contract between Tech and the student is concluded from the moment the student completes the Online Enrollment process, being understood that following the enrollment procedure and the inclusion of all the requested data, together with the ticking of the box related to the acceptance of these General Conditions, is a direct manifestation of having read them and an unequivocal will of the Student to accept them.

After this, Tech will send an e-mail acknowledging receipt and confirmation of enrollment in the corresponding study ("Confirmation E-mail") to the e-mail address provided by the student, within a reasonable period of time after the completion of the Online Enrollment process.

Subsequently, the student will receive an e-mail with their Virtual Campus login details, a Tech platform through which the selected service will be provided. Detailed information on the registration process and the use of the Campus is provided in the "Virtual Campus" section of these General Terms and Conditions.

The data entered by the student in the Online Enrollment process will be subsequently confirmed by the student in the Virtual Campus. Students may also modify their data, including the password to access the Virtual Campus, at any time on the Virtual Campus.

Data provided by students must be accurate, current and truthful at all times. Under no circumstances will Tech be responsible for the veracity of the data provided by the students, so each student is responsible for the possible consequences, errors and failures that may subsequently arise from the lack of accuracy, veracity and validity of the data. Tech will not be responsible in the event that the contracted service cannot be provided as a result of an error in the data provided by the student.

4.2. Telephone Enrollment

Tech offers students the possibility of enrolling in any of its studies by telephone, assisted by an agent or salesperson.

During the call, the Tech agent or salesperson will ask the student for the information required to proceed with the student's enrollment in the corresponding study, as well as information on the method of payment. Once the process of registering the student's data in Tech's internal systems has been completed by the agent or salesperson, the student will receive an e-mail containing all the information about the corresponding study. This e-mail will include a link to provide the payment details and confirm registration.

At the student's discretion, the phone call, and therefore the assistance of Tech's agent or salesperson, may end at this time or continue until the end of the enrollment process.

The student must access the link provided, enter the payment details in the payment gateway if they have chosen to pay by credit card or in the bank details form in case of payment via bank transfer, and click on "Complete Enrollment". To do so, the student must confirm that they have read and accept both these Terms and Conditions and the Privacy Policy. Once you have received the information about the study and entered the payment details, and accepted the legal texts, the page will inform you that the registration has been successfully completed.

Likewise, the student has the possibility to provide the payment information by telephone prior to its confirmation by electronic means. In this case, the student will receive all the information about the corresponding study and a link to review the payment information and confirm the enrollment by e-mail.

The contract between Tech and the student becomes effective from the moment the student completes the Telephone Enrollment process, which will take place with the confirmation of the enrollment and the ticking of the box related to the acceptance of the present General Conditions, through the link present in the previous e-mail. After this, Tech will send to the email address provided by the student, within a reasonable period of time after the completion of the Telephone Enrollment process, an email acknowledging receipt and confirmation of enrollment in the corresponding Study ("Confirmation E-mail").

Subsequently, the student will receive an e-mail with their Virtual Campus login details, a Tech platform through which the selected service will be provided. Detailed information on the registration process and the use of the Campus is provided in the "Virtual Campus" section of these General Terms and Conditions.

The data provided by the student in the Telephone Enrollment process will be subsequently confirmed by the student in the Virtual Campus. Likewise, students may modify their personal data, including the password to access the Virtual Campus, at any time in the Virtual Campus.

Data provided by students must be accurate, current and truthful at all times.

Under no circumstances will Tech be responsible for the veracity of the data provided by the students, so each student is responsible for the possible consequences, errors and failures that may subsequently arise from the lack of accuracy, veracity and validity of the data. Tech shall not be liable in the event that the contracted service cannot be provided as a result of an error in the data provided by the Student.

4.3. Virtual Campus

4.3.1. Registration process

In order to use the contracted service, that is, to take the course, the student must log in to the Virtual Campus available in the "campus login" section of the Website and register using the credentials provided by e-mail.

Registering in the Virtual Campus will be completely free of charge, except for the cost of the study and the cost related to the connection through the telecommunications network provided by the access provider contracted by the student.

Once the registration is completed, the student must confirm the personal data (identification and contact) provided in the Online Enrollment form or during the Telephone Enrollment process and, if necessary, may modify those they consider appropriate.

The use of the Virtual Campus and, therefore, access to the training material and content (books, videos, diagrams, images, etc.) available to students is personal and non-transferable and, therefore, students are forbidden from providing access or distributing material to third parties.

The student agrees that the password chosen during this registration process in the Platform will be personal and non-transferable, not being allowed to be transferred, even temporarily, to third parties. In this sense, the student agrees to make diligent use of their Virtual Campus login details and to keep them secret. In the event that the student is aware of or suspects the loss, theft or use of their login details by a third party, they should inform Tech as soon as possible. Each student shall be liable for any damages caused to themselves, Tech and/or any third party by the use of the Virtual Campus by any third party using the student's login details as a result of improper or negligent use by the student.

In any case, any operations carried out prior to such communication shall be deemed to have been carried out by the student, who shall be liable for any damages resulting from any unauthorized access and/or use made prior to such communication.

Notwithstanding the foregoing, Tech will use its best efforts to inform the Student of any behavior that may indicate fraud so that the Student can promptly verify the existence of any misappropriation or misuse of their account.

4.3.2. Access and usage requirements

Registration and use of the Virtual Campus will be limited exclusively to students over 18 years of age, with full legal capacity and who have a computer (PC or Apple), Tablet or smartphone, Internet connection and an e-mail account.

All the resources of the Virtual Campus are integrated and can be accessed through an Internet browser; therefore, it will not be necessary to install any additional software in the device used by the student.

The student will be able to enjoy the use of the Virtual Campus and access to the training materials and contents during the term or duration of the study in which they have enrolled.

The following options are available to students in order to be able to study the program in its entirety:

Web Browser

- Windows: Internet Explorer 6 and later, Firefox 1.x and later, Google Chrome, Opera 9.5 and later.
- Apple: Safari 3 and later, Firefox 1.x and later, Google Chrome.
- Linux: Firefox 1.x and later

HTML5.

- Installing one of the web browsers:
- Google Chrome 14 or later on Windows or Mac.
- Safari 5.1 or later on Mac.
- Mobile Safari on Apple iOS 5.0 or later on iPad/iPhone.

Apple iOS

- Articulate Mobile Player; Apple iOS 5.0 or later on iPad. Any browser with built-in flash such as Puffin Browser will also work.

Tech does not guarantee that the Virtual Campus will work perfectly with other operating systems, devices or browsers.

5. Price

All prices of the studies shown on the Website are final prices, expressly including all applicable taxes and fees. These prices will be shown in local currency. In the event that the final price changes due to increases or discounts that may be applicable, expenses charged to the student and/or additional expenses for products and/or accessory services, payment methods, etc., the student will be informed during the Online Enrollment or Telephone Enrollment process in a detailed manner and prior to the time of payment.

Prices are subject to change at any time until registration is completed. In this way, possible changes in the price will not affect the enrollment process for students who have already received the confirmation e-mail.

6. Methods and Forms of Payment

In the Online Enrollment and Telephone Enrollment process, the student must select the mode and method of payment from the available options. The available payment methods are direct debit and credit card payment for Spain, in other countries payment via PayPal is available. In both cases, the Student may choose to pay in cash or in installments.

- Bank card (those indicated in the payment gateway): through the Redsys gateway (<https://www.redsys.es/>). If your payment method is by credit card, by clicking on "Pay" the user is confirming that they are the cardholder. Credit cards will be subject to checks and authorizations by the issuing entity.

- PayPal: puede solicitar más información acerca de este medio de pago en la siguiente página web: <https://www.paypal.com/es/home>.

PayPal: you can request more information about this payment method at the following website: <https://www.paypal.com/home>.

In the event that the registration fee has been fraudulently or improperly charged using the number of a payment card, the cardholder may demand the immediate cancellation of the charge. In such an event, Tech will make every effort to ensure that the appropriate debit and re-credit entries are made to Tech's and the cardholder's accounts as soon as possible.

However, if the payment had actually been made by the cardholder and the demand for refund was not the result of exercising the right of withdrawal, the cardholder shall be liable to Tech for compensation for the damages caused as a result of such cancellation.

7. Duration of Studies and Completion

Each of the Studies has a defined term of completion or duration (hereinafter, "Term"), established in the course description.

Upon enrollment, the student expressly accepts the Term indicated and is informed of the start and end date. From the beginning of the Term and throughout the duration of the course, enrolled students will have access, through the Virtual Campus, to all course contents and training materials in digital format according to the schedule established in the Virtual Campus.

Upon completion of the Term, the relationship between the student and Tech will be considered terminated. If the Student does not finish the course within the established term, the Student will not have the right to continue their studies.

8. Certificates

Once all the modules that make up the study (bachelor's, master's or doctoral degree) in which the student has enrolled have been passed and, if applicable, has passed the degree requirements, the student will obtain a total certificate of studies that lists the subjects taken and the grades obtained, as well as the bachelor's degree, master's degree or doctoral degree diploma, duly stamped and validated. Likewise, if studying in Mexico and if necessary, the legalization and/or apostille of the documents issued by the SEP will be arranged.

The transcripts are issued at the end of the month. Once the transcripts are generated, students who have passed all the modules will receive their diploma or certificate by e-mail within two and a half to three months, without the need to pay any fees.

The student may request a duplicate diploma at any time by paying the corresponding fees.

Qualification requirements

- To be considered PASSED in your training program, your average grade must be higher than 6 and you must view 100% of the teaching elements of the training program.
- Students are given two attempts at each exam. The system will use the last grade obtained.
- Doctoral students must complete a thesis or final research paper as a prerequisite for graduation. For bachelor's and master's degrees it is only necessary to accredit all the modules that make up the program.

9. Right of withdrawal

Time and manner

The student has a period of up to fourteen (14) calendar days from the receipt of the Confirmation of Enrollment e-mail to exercise their right of withdrawal.

To exercise the right of withdrawal, the student must contact Tech, at information@techtitute.com, notifying of their decision to withdraw from the contract by means of an unequivocal statement ("Notice of Withdrawal"). For this purpose, you may use the model withdrawal form attached as an Annex to these General Conditions, although its use is not mandatory. In order to meet the withdrawal deadline, all you must do is to send the notice regarding your exercise of this right before the expiration of the withdrawal period.

In the case that the 14 days have not passed, but the student has accessed the virtual campus, making use of their training. Tech will consider that the student has forfeited their right of withdrawal.

Consequences of withdrawal

Upon receipt of a timely Notice of Withdrawal, Tech will acknowledge receipt of the Notice of Withdrawal in writing and a Tech agent will then contact the student to determine the reason for the withdrawal and confirm Tech's decision.

If the withdrawal decision is confirmed, Tech will refund all payments received to the student without undue delay and, in any case, no later than fourteen (14) calendar days from the date on which the withdrawal decision is notified.

In this regard, the refund will be made using the same means of payment used by the student for the initial transaction, unless the student indicates otherwise, expressly detailing the means of payment through which they wish to be refunded. Tech will not incur any expenses as a result of the reimbursement.

10. Comments, Suggestions, Complaints and Claims

Comments and suggestions are welcome. For these purposes, students may use the contact methods indicated in the first section of these General Terms and Conditions.

Tech also has official complaint forms available to students as an appendix to these General Conditions.

Likewise, you may send your complaints and claims through our contact channels or by e-mail, which will be dealt with by our customer service department as soon as possible and, if applicable, within the legally established period. Likewise, any complaints and claims will be assigned an identification code that we will inform you of, which will allow you to monitor them.

If the student feels that their rights have been violated, they may direct their complaints to Tech through the e-mail address in order to request an out-of-court dispute resolution.

11. Student Responsibility

The student acknowledges and accepts that the enrollment process and, if applicable, subsequent access and use of the Virtual Campus, takes place freely and consciously, under their sole responsibility. The student agrees to make proper and lawful use of the Virtual Campus in accordance with applicable law and these General Terms and Conditions. Consequently, the student declares that they will indemnify Tech and assume all liability for any breach of applicable law and/or these General Terms and Conditions and, in particular, for any damage caused to Tech or third parties as a result of their actions.

Students must refrain from (i) making unauthorized or fraudulent use of the Virtual Campus; (ii) accessing or attempting to access restricted resources on the Virtual Campus; (iii) using the Virtual Campus for purposes or effects that are illicit, illegal, contrary to the provisions of these General Conditions, harmful to the rights and interests of third parties, or that in any way may damage, render useless or overload or impede the normal use or enjoyment of the Virtual Campus; (iv) causing damage to the Virtual Campus, other users or third parties; (v) introducing or disseminating computer viruses or any other physical or logical systems that are likely to cause damage to the systems of Tech, its suppliers, other users or third parties, (vi) attempting to access, use and/or manipulate the data of Tech, third party suppliers and/or other Students; (vii) reproducing, copying, distributing, transforming or modifying the Contents, allowing access to third parties through any form of public communication, unless authorized by the holder of the corresponding rights or it is legally permitted; (viii) obtaining or attempting to obtain the contents available on the Virtual Campus by using means or procedures other than those that, as the case may be, have been made available for this purpose by Tech; (ix) Students must also refrain from providing any material or content subject to copyrights, trademarks, patents and other intellectual and industrial property rights of which they do not have sufficient legitimacy for its use both by themselves and by other students, and to ensure that such use does not violate any legal provision, contract, right or property of third parties, or in any way constitute unfair competition. Consequently, it shall be understood that the Student that includes the referred material or content has the necessary authorization.

Tech will inform the authorities of any illegitimate use of the Virtual Campus as soon as it becomes known.

Likewise, the student is responsible for ensuring that the data, comments, opinions, recommendations and/or evaluations, or texts of any kind sent to Tech through the Virtual Campus do not infringe the rights of third parties or violate the applicable legislation. Tech reserves the right to edit, reject or delete data, comments, opinions, recommendations, evaluations and texts of any kind referred to above.

The student will only be able to access the Virtual Campus through authorized means. Tech will not be liable in the event that the Student does not have Internet access, does not have a compatible device or has downloaded an incompatible browser version.

In case of breach by the Student of these General Conditions, even on mere suspicion, or in case of illegal or illicit use of the Virtual Campus, Tech reserves the right to suspend, modify, restrict or interrupt, either temporarily or permanently, access, navigation, use, hosting and/or downloading of the content and/or use of the Virtual Campus, with or without prior notice, without the possibility of the Student claiming any compensation for this cause, as well as to take any legal action deemed appropriate to protect their rights.

12. Tech's Responsibility

Except for liabilities that cannot be excluded or limited as a result of applicable law, Tech shall not be liable, directly or indirectly, for claims made by Users that are based on any of the following circumstances:

- Improper use of the Portal: Tech has created its Virtual Campus in order to provide its services, which includes making training content available to students, a communication channel with professors, an evaluation process, a notification system, and other resources and functionalities necessary for the effective completion of the course of study. However, Tech cannot control the use of the Virtual Campus other than as provided in these General Conditions; therefore, access to the Virtual Campus and the correct use of it are the responsibility of the person performing these actions, and Tech is not responsible for any incorrect, illicit or negligent use that the student may make of it.

Likewise, Tech will not be liable for damages of any nature arising from Internet access problems, technological problems beyond Tech's diligent and reasonable management; damages caused by the lack of resolution of the devices used by the student, browser-related problems or others of this nature; and damages caused by the student or by errors in the information provided by the student.

- Content Use: Tech provides all the contents of the Virtual Campus, under certain conditions, and in good faith, and will make its best efforts to ensure that they are permanently updated and current; however, Tech cannot assume any responsibility with respect to the use or access made by students outside the area to which it is addressed, the final responsibility for which will fall on the Student. Likewise, Tech will not be able to control the contents that have not been prepared by it or by third parties on its behalf and, therefore, will not be liable in any case for damages, contents and technical unavailability that may be caused by such third parties.
- Viruses: Tech is committed to implement all necessary measures to try to guarantee that the Virtual Campus is free of viruses, worms, Trojan horses and similar elements. However, these measures are not infallible and, therefore, Tech cannot fully ensure the absence of such harmful elements. Consequently, Tech will not be liable for any damages that they may cause to the user.
- Technological failures: Tech has concluded all the necessary contracts for the continuity of the Virtual Campus and will make its best efforts to ensure that it does not suffer interruptions, but cannot guarantee the absence of technological failures, nor can it guarantee the permanent availability of the Virtual Campus and the different functionalities included therein and, consequently, assumes no liability for damages that may be incurred due to lack of availability and access failures caused by disconnections, breakdowns, overloads or network outages not attributable to Tech.
- Information exchange: the Virtual Campus may contain certain areas designed to allow different students to share their experiences and to encourage the exchange of information. However, Tech only acts in these forums as a meeting place and does not control the comments made in them, and therefore assumes no responsibility for the veracity or relevance of the statements made in them by students.
- Tech also provides all the means at its disposal to carry out the purchase, payment and delivery process to guarantee the contracted service. However, it disclaims liability for causes not attributable to it, such as circumstances of force majeure or technical failures that prevent normal operation of the service through the Internet, lack of availability of the Website or the Virtual Campus for maintenance or other reasons, and damages caused, to itself or to a third party, by any person who violates the conditions, rules and instructions established by Tech or through the violation of security systems.

Notwithstanding the foregoing, Tech declares that it has taken all necessary measures, within its possibilities and the current state of technology, to ensure the proper functioning of the Website and of the Virtual Campus and to minimize system errors, both from a technical point of view and from the point of view of the contents published.

13. Links to other Websites: Supplementary Materials

Through the "Supplementary Materials" section of the Virtual Campus, Tech provides students with access to additional content and information related to the course of study, including links to web pages considered of interest to students. The purpose of these links is solely to facilitate the search for resources that may be of interest to students through the Internet. However, these pages do not belong to Tech, nor does it review their contents and, therefore, it cannot be held responsible for them, for the functioning of the linked page or for any possible damage that may arise from accessing or using it.

Likewise, Tech is fully respectful of the intellectual or industrial property rights that may correspond to third parties on the web pages to which the aforementioned links refer. Therefore, if the student believes that this site may be violating their rights, or those of third parties, please contact Tech at the following e-mail address: information@techtitute.com

14. Establishment of Links to the Web Page

In general, the establishment of hypertext links (hereinafter "link" or "links") to the Virtual Campus is not authorized, unless Tech expressly states otherwise.

In any case, students are informed that the inclusion of links to the Virtual Campus by other websites does not imply that Tech maintains links or association of any kind with the owner of the website where the link is established, nor that Tech promotes, endorses, guarantees or recommends the contents of such websites.

15. Frames

Tech expressly prohibits the use of "framings" or the use by third parties of any other mechanisms that alter the design, original configuration or contents of its Virtual Campus.

16. Intellectual and Industrial Property Rights

All copyrights, trademarks, patents and all other intellectual and industrial property rights relating to material or content available on the Virtual Campus that are required for the it to function and be operated properly, including software, data, information, text, photographs, music, sound, video, graphics, logos, symbols, artwork and any other materials or images, are owned by or licensed to Tech through the copyright(s) for its use. Therefore, its use, reproduction, distribution, public communication, transformation or any other similar or analogous activity is strictly prohibited unless expressly authorized in writing by Tech.

Likewise, it is strictly forbidden to use all the industrial and/or intellectual property elements of the Virtual Campus for commercial purposes, as well as their distribution, modification, alteration or decompilation. At no time, unless expressly stated otherwise, does access, browsing or use of the Virtual Campus and/or its contents grant the Student any right over any distinctive signs included therein.

In the event that the student sends information of any kind to Tech through any of the channels provided for this purpose, the student represents, warrants and agrees that they have the right to do so freely, that such information does not infringe any intellectual and industrial property rights, trademark, patent, trade secret or any other rights of third parties, and that such information is not confidential or harmful to third parties.

In this regard, the student acknowledges that they assume responsibility for, and hold Tech harmless for, any communication they provide personally or on their own behalf, with such responsibility extending without restriction to the accuracy, legality, originality, and ownership of the communication.

In any case, Tech declares its respect for the intellectual and industrial property rights of third parties; therefore, if the Student considers that this site could be violating their rights or those of third parties, please contact Tech at the following e-mail address: information@techtitute.com

17. Data Protection

The information or personal data provided by students through the Online Enrollment or Telephone Enrollment process will be treated in accordance with the Privacy Policy and Cookies Policy.

18. Miscellaneous

Force Majeure

Tech shall not be liable in case of unavailability of the service and/or operation of the Virtual Campus when this is caused by force majeure. "Force Majeure" shall mean all circumstances which cause Tech to be temporarily or permanently unable to perform its obligations, such as, but not limited to, governmental action, strikes, earthquakes, fires, failure of public or private telecommunications networks, and all circumstances of a similar nature, which make it unreasonable to require Tech to perform its obligations to Student.

Notifications

Tech will be able to make the appropriate notifications related to the Virtual Campus or these General Conditions through the Web Page itself, the Virtual Campus, as well as through the e-mail address provided by the Student. The Student, in turn, may send notifications to Tech through information@techtitute.com.

Assignment

Students may not assign, transfer or subrogate to third parties, nor subcontract the rights and obligations arising from these General Terms and Conditions, without Tech's prior written consent.

Tech may transfer, assign, encumber, subcontract or otherwise transfer all or any of the rights or obligations under these General Conditions at any time during its term. In order to avoid any doubt, such transmissions, assignments, encumbrances or other transfers shall not affect the rights that the student, as a consumer, has recognized by law, nor shall they annul, reduce or limit in any other way the guarantees, whether express or implied, that may have been granted.

Waiver

The waiver or failure by either party to exercise in any respect any right or provision of these Terms and Conditions shall not be deemed a waiver of the applicable right or provision.

Partial nullity

If any of the sections of these General Conditions were to be declared null and void by a final decision issued by a competent authority, the remaining sections shall remain in force, without being affected by such declaration of nullity.

Full agreement

These Terms and Conditions, and any document expressly referred to herein, constitute the entire agreement between the student and Tech relating to the subject matter hereof and supersede any prior covenant, agreement or promise made between the parties both orally or in writing.

The parties acknowledge that they have consented to the contract without having relied on any statement or promise made by the other party or that could be inferred from any statement or writing in the negotiations entered into by the two parties prior to the contract, except for what is expressly mentioned in these General Terms and Conditions.

Neither party shall have any recourse against any untrue statement made by the other party, whether oral or written, prior to the date of acceptance of these Terms and Conditions and the only recourse available to the other party shall be for breach of these Terms and Conditions.

Applicable Law and Jurisdiction

Unless otherwise provided by law, the relationship between the User and Tech shall be governed by Spanish law and any dispute shall be submitted to the Courts and Tribunals of the user's domicile. Likewise, the User may resort to the Consumer Arbitration resolution system, administered by any of the Arbitration Boards to which Tech is previously submitted, according to the information available on the Website www.techtute.com.

19. Additional Information

Additional information on access to the courses, the operation of the Virtual Campus, registration and payment processes, technical requirements, etc. can be found in the "Frequently Asked Questions" section available on the Website on the Virtual Campus.

For more information, you may contact Tech's customer service using the contact information listed in the "Contact Us" section of Tech's website.

