



Executive Master's Degree Fashion and Luxury Communications Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

We bsite: www.techtitute.com/us/school-of-business/professional-master-degree/master-fashion-luxury-communications-management

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Certificate

01 **Welcome**

Communication is a powerful weapon in many scenarios, especially in the field of beauty and fashion. In this field, communication is a resource of great power to direct a particular message through channels such as social networks, mass media or circles of influence, with the main objective of attracting a new audience and loyalty to the one that already knows and consumes our brand.

For all this, during this program we will analyze communication as a field of study and application, which has become one of the most demanded tools to lead companies to success. This will be done by the hand of professionals who are at the forefront, at the head of the communication and marketing departments of the main companies in the sector and who have a great professional career, as well as academic professionals with greater specialization in the field of fashion and beauty, who have numerous publications of impact and know in depth the latest developments related to this sector.









tech 08 | Why Study at TECH?

At TECH Technological University



Innovation

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





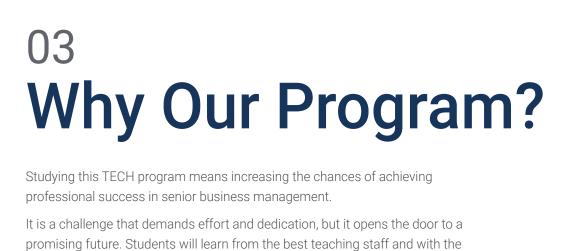
Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

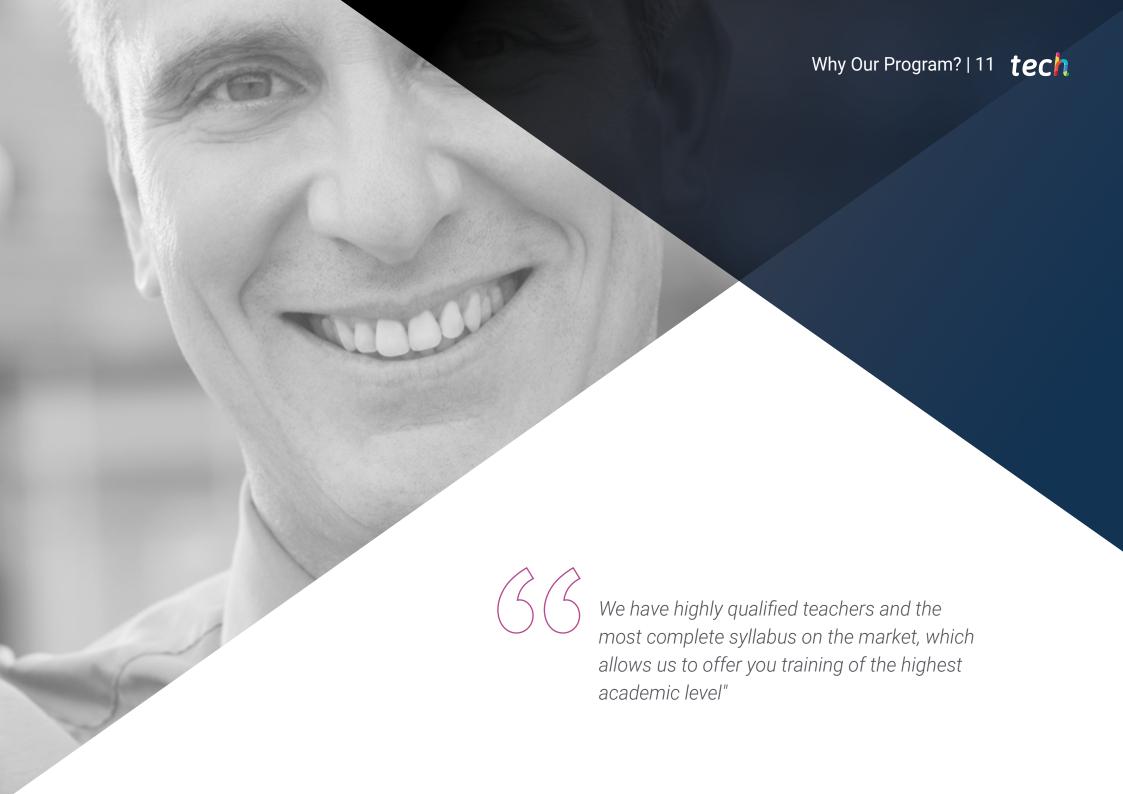
Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"



most flexible and innovative educational methodology.



tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.





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Your goals are our goals.

We work together to help you achieve them.

The Executive Master's Degree in Fashion and Luxury Communications Management will enable the student to:



Have a comprehensive and professional vision of the communication environment in the areas of fashion, luxury and beauty, identifying the particularities of the sector, as well as its impact and repercussion on the business fabric as a whole



Develop excellent reporting and communication skills, both spoken/verbal and written/non-verbal



Acquire basic and advanced knowledge so that the student is able to generate new communication ecosystems in relation to fashion





Develop management, analytical, creative and leadership skills as key competencies to grow within the industry



Understand how fashion is constructed and how it is related in an exercise of perception, interpretation and visual projection with the identity of the receiver of the message that we emit in the form of a dress, T-shirt or accessory



Know the main automated communication tools that are currently used in the fashion industry



Build a digital environment capable of attracting traffic/ audience to your fashion brand, either off or online, with a desired positioning





Understand the measurement process in the communication sector, create and establish efficient and effective metrics based on brand identity



Know how to identify the style of messages, images and contents that are elaborated in the industry, being possible for the student to replicate and organize them in time



Apply the fundamental indicators and establish the boundary between qualitative and quantitative variables



Develop and present a fashion industry-specific dashboard and a progress report identifying lines of communication



Know the evolution of public relations and the latest market trends



Establish public relations that serve the purpose of communication, knowing how public relations work in the fashion industry





Lead a team capable of creating an event as well as a unique user experience, whether in the physical or digital environment



Deliver direct, personal and appropriate communication capable of meeting the specific objectives of each social network



Understand how influence is exercised from the communication channel and the new power strategies that are exercised from the digital environment



Know the organization chart of a communication company in the fashion and beauty environment



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Reduce employee uncertainty, both in the face of internal changes and those external to the organization



Identify the rise of the audiovisual channel as a leading media among the public opinion



Understand the crisis resolution process and the role of the communication director in difficult times







Develop a competitive communication strategy within the industry with an in-depth knowledge of the dynamics of communication, the fashion business and the determining components



Generate a social impact and direct public opinion with ethical and professional responsibility



02

Identify opportunities and evolve by looking at your own work



Improve skills in decision-making thanks to observation, analysis, interpretation and action with relation to the professional criteria and thanks to the elaboration of critical reports



Understand and be able to execute the communication process in an effective way, adapting it to each channel, company profile and public objective



Identify potential adversities your brand will face in the future





Establish specific communication actions for the fashion and beauty sector



Develop negotiation skills to establish agreements that constitute a social link



Write a press release, blog or tell a story that identifies your brand ecosystem



Adapt the communication strategy to the most suitable business model for each brand



Communicate innovation and realign the target audience when a change occurs and calculate its impact on product pricing







Understand the structure of the communication plan and its reason for being as well as the main techniques used in each of its stages



Organize your own discourse for social networks and mass media aligned with the company's values



Detect signs of change and turn them into an opportunity by developing a predictive trend report that minimizes risk and optimizes resources ahead of competitors





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Syllabus

The Executive Master's Degree in Fashion and Luxury Communications Management at TECH Technological University is an intensive program that prepares you to face challenges and business decisions, both nationally and internationally, in the field of communication.

The content is designed to promote the development of managerial skills that allow you to make decisions with greater rigor in uncertain environments. Thus, you will be able to generate innovative communication strategies oriented to the fashion and beauty sector with success, boosting your skills to the next level.

Throughout 1,500 hours of study, you will analyze a multitude of case studies through individual work. It is, therefore, an authentic immersion in real business situations.

This Executive Master's Degree in Fashion and Luxury Communications Management deals in depth with all the aspects that influence the communication of a company from a strategic and international perspective. In this way, you will be able to assume your managerial position with a global vision of the sector and, therefore, be better prepared to take actions that lead to business success.

A plan designed for you, focused on professional improvement and that prepares you to achieve excellence in the field of communication in fashion and luxury companies. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide competencies to solve critical situations in a creative and efficient way.

This program takes place over 12 months and is taught completely online.

| Module 1 | Introduction to Communication in the MBL Industry |
|-----------|---|
| Module 2 | Consumer Identity and Evolving Trends |
| Module 3 | Content Creation: The Message |
| Module 4 | Communication Techniques in the MBL Ecosystem |
| Module 5 | Metrics for Communication Analysis |
| Module 6 | Specialized Press and Public Relations |
| Module 7 | New Communication Channels: Social Networks & YouTube |
| Module 8 | Internal Communication, Corporatism and Crisis Management |
| Module 9 | Business Strategies in MBL Companies |
| Module 10 | The Communication Plan |



Where, when and how is it taught?

TECH offers the possibility of developing this Executive Master's Degree in Fashion and Luxury Communications Management completely online. Over the course of 12 months, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

Module 1. Introduction to Communication in the MBL Industry 1.1. Development and Evolution of the 1.3. Introduction to the Sociology of 1.4. Luxury in the 21st Century and the 1.2. Main Milestones and Fashion Industry Characteristics of the Beauty and Fashion Digital Experience Perfumery Industry 1.1.1. Fashion Throughout History 1.4.1. New Ways of Understanding Luxury 1.3.1. Fashion as a Social Agent 1.1.2. Evolution of the Textile Industry 1.3.2. Sociology of Trends 1.4.2. Fashion and Luxury in the Digital 1.2.1. History of Perfumery 1.1.3. The Fast Fashion Model and Today's 1.3.3. Fashion as an Artistic Concept Environment 1.2.2. Perfumery as the Main Point of Contact to Consumer Industry 1.4.3. How Digital Tools Can Enrich the the Luxury Market Luxury Experience 1.2.3. Communication in the Main Beauty and Perfumery Retail Chains 1.5. Adaptation of the Brand Discourse 1.6. Evolution of Brand Legacy in the 1.7. Fashion Communication in the 1.8. Principles of Branding to Each Communication Channel Luxury Industry Digital Environment. Globalization 1.8.1. The Brand Is What Prevails Management and the Single Market of Intangibles 1.6.1. History as a Backdrop, Building a Brand 1.5.1. Main Communication Channels in the 1.8.2. Tons and Manners Construction of the Fashion and Luxury Industry Discourse from the Past. 1.7.1. Communicating in the Digital Environment Brand Discourse 1.5.2. Mapping the Communication Strategy. 1.6.2. The Role of Creative Management in the 1.7.2. Internationalization of Brands 1.8.3. Building a Brand in a Global Market Choice of Channel and Message Brand Discourse 1.7.3. Effects of Globalization on Fashion and 1.5.3. The Profile of the Communicator in 1.6.3. Beginning the Brand Legacy in the Beauty Communication Social Media 21st Century 1.9. Approach to Sustainability in the 1.10. The Communication Professional in MBL Markets the Fashion Industry 1.9.1. Sustainability and Environment in the Fashion 1.10.1. The Role of the Communication Department System Actors and Processes in a Fashion Company 1.9.2. Diversity and Inclusion in the Fashion and 1.10.2. Outsourcing of the Communication Beauty Industry Department The Role of Agencies 1.10.3. Professional Profiles of Communication in 1.9.3. Sustainability in the Luxury Market

the Fashion and Luxury Industry

| Mod | ule 2. Consumer Identity and Evolving | Trends | 3 | | | | |
|------------------------------------|--|------------------------------------|--|---|--|----------------------------|---|
| 2.1.1. | Social Changes Appearance as a Form of Individual Identity | 2.2. 2.2.1. 2.2.2. 2.2.3. | The Visual Expression of Color The Importance of Color in Purchasing Decisions Color Theory and Chromatic Emotions The Use of Color in the Fashion Ecosystem | 2.3.2.3.1.2.3.2.2.3.3. | Profiles of the New Consumers The Correct Segmentation of Consumers in the 21st Century Brands Facing New Customers: From Consumers to Prosumers Trends and Factors Conditioning the Purchasing Process | 2.4.1. | Priorities The Dynamics of Consumption in the Luxury World |
| 2.5.1. 2.5.2. 2.5.3. | Observation and Research of Trends in "Coolhunting" Theory The Figure of the Trend Hunter in the Fashion Industry From Trendsetters to Mass Consumption Trend Research Agencies | 2.6.1. 2.6.2. 2.6.3. | Novelty, Trends and Hype From Innovation to Consolidation Differentiation of Concepts Macrotrends and Microtrends Cycles and Theories of Trend Diffusion | | Methodology and Analysis for Trend Detection The Art and Science of Trend Spotting. CSI ("Coolhunting Science Insights") Observation and Documentation as Disciplines of Analysis Methods to Obtain Data From the Interview to the Delphi Method | 2.8.1. 2.8.2. 2.8.3. | The Cosmetics Sector, Beauty as a Lifestyle The Beauty Industry, the Sale of Intangibles Market Trends in the 21st Century The Informed Consumer: The Rise of Niche and Eco Cosmetics |
| 2.9. 2.9.1. 2.9.2. 2.9.3. | Trend Spaces An Unusual Selling Space in the Right Hotspots | 2.10.1 | Post COVID-19 Fashion and Luxury Consumer Trends What Has Changed Forever in Consumption Habits What the Shopping of the Future Will Be Like Sustainability, Technology and Innovation as Key Elements | | | | |

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| Mod | ule 3. Content Creation: The Message | | | | | | |
|------------------|--|--------|--|--------------------|---|------------------|--|
| 3.1. | Elements of Communication: The Sender, the Receiver and the Message - Slogan | 3.2. | Traditional Methods of Information Transmission in the Fashion Industry: Advertising | 3.3. 3.3.1. | New Tools for Digital Content Creation: Ads Google Ads Algorithm | 3.4. | Channels for the Diffusion of Content in Fashion, Luxury & Beauty |
| 3.1.1. | The Communication Process and the Components Involved. | 3.2.1. | Advertisements as Sources of Value Transmission | 3.3.2. 3.3.3. | Matching Levels and Key Metrics Creating an Ad for the Digital Environment | 3.4.1. 3.4.2. | Fashion Consumer Preferences The Off and Online Media and Their |
| 3.1.2. | Cognitive, Emotional and Social Messages in the Fashion Ecosystem | 3.2.2. | | | | | Complementarity Trends in the Dissemination of Information in |
| 3.1.3. | | 3.2.3. | 21 | | | 0.1.0. | the Luxury Market |
| 3.5. | Personalization of Contents in the Luxury Sector | 3.6. | Implementing Content Automation in CRM | 3.7. | Design and Layout of the Fashion and Luxury Newsletter | 3.8. | The Style of Language and the Impact of Image in the Fashion |
| 3.5.1. | The Style of Fashion Language and Its Technicalities | 3.6.1. | What Is CRM and What Is It For? | 3.7.1. | The Organization and Structure of the information | 0.01 | Industry |
| 3.5.2. | Happiness, Quality and Functionality versus | 3.6.2. | Types of Messages According to Customer Segmentation | 3.7.2. | Differences between the Press Release, the | 3.8.1. | The "Fashion" Colors: Integrating Pantone in Your Communication Strategy |
| 3.5.3. | Cheap, Free and Urgent Omnidirectional Communication between Brand and User | 3.6.3. | Salesforce Structure and Usability | 3.7.3. | Newsletter and the Advertisement Frequency of Notifications and Measurement of Impact | 3.8.2. 3.8.3. | What Do Fashion Specialists Talk About? Information Design |
| 3.9. | CMS Structure and Application | 3.10. | The Contingency Plan | | | | |
| 3.9.1. | The Purpose of the Content Management System | 3.10.1 | . Key Points in the Planning of Content in the Fashion and Beauty Areas | | | | |
| 3.9.2. 3.9.3. | Content Types for the Fashion Web | | . Seasonal Campaigns in the Fashion Industry . Launching Flash Campaigns | | | | |

| 4.1. 4.1.1. 4.1.2. 4.1.3. | The Fashion Ecosystem and Its Composition Construction and Maintenance of a Phygital Ecosystem Search Resources and the Development of SERPs Ecosystem Monitoring and Retrofitting | 4.2. 1.4.2.2.4.2.3. | SEO, SEM and SMO | 4.3. 4.3.1. 4.3.2. 4.3.3. | Differences and Similarities in MBL Brand Communication. Differences between a CMS Website and an E-Commerce Site Evolution of Communication Objectives Interaction in Content Creation | | Release and Relevant Information. Social Communication: The News as a Driver of New Information |
|----------------------------------|--|----------------------------|--|----------------------------------|--|--------|---|
| 4.5. | The Creation of Blogs and Digital Dissemination Magazines | 4.6. | Transmedia Narrative and Storytelling | 4.7. | The Audiovisual Language in the Fashion Environment | 4.8. | The Creation of Content Based on the Google Trends Universe |
| 4.5.1. 4.5.2. 4.5.3. | Bidirectional Communication in Static Tools Structure and Composition of Blogs Content Creation for Digital Fashion Magazines | | The Composition of Space and Time in Fashion Communication Virtual Realism in Transmedia Storytelling Stages in Storytelling Creation | 4.7.1. 4.7.2. 4.7.3. | The Strength of the Image for the Beauty Sector The Storyline in a Brand Story The Creation of Fashion Icons and Myths | 4.8.2. | Functioning and Search Dynamics in Google Trends The Description of the Story in Relation to Keywords and Fashion Tagging The Integration of Competitors and Virality |
| 4.9. | Functioning of an Ecosystem in the Whole Universe. | 4.10 | Redefinition and Adaptation of the Brand Ecosystem | | | | |
| 4.9.1. 4.9.2. 4.9.3. | Alignment of Content and Trends The Musical Atmosphere in Audiovisual Communication Fashion Films | 4.10.2 | Creativity, Innovation and Invention as Dynamics of Growth. Inspiration and Aspirations of the Fashion Industry Reordering the Fashion Universe: Content for the Whole Community | | | | |

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| Mod | ule 5. Metrics for Communication Analy | /sis | | | | | |
|---------------------------|--|---|---|----------------------------------|---|------------------------------|--|
| 5.1.1. 5.1.2. | The Analysis of Communication and the Management of Intangibles The Evolution of Communication: From Mass to Globalization Concept and Context of Intangible Assets The Measurement of the Brand, Identity and Corporate Culture | 5.2. 5.2.1. 5.2.2. 5.2.3. | the Benchmark What Is Fashion Made of? | | Detection of Measurement Errors Error Analysis: Inference and the Contrastive Method Type of Errors and Their Seriousness in Fashion Communication The Planning and the Budget in the Communicative Actions | 5.4. 1. 5.4.2. 5.4.3. | Communication Analysis Statistical Principles and Data Structure Research Methodology qualitative |
| 5.5.2. | Digital Metrics: Google Analytics Web Positioning in Fashion Brands What Are We Measuring in the Digital Environment? Types of Digital Metrics: Structure and Function | 5.6.5.6.1.5.6.2.5.6.3. | Creation and Adaptation of the Communicative Product The Value of the Communicative Product in the Fashion Industry The Interpretation of Data and the Effectiveness of Solutions Individual Perceptions Hidden in the Psychology of the Fashion Consumer | 5.7. 5.7.1. 5.7.2. 5.7.3. | Impact of Measurement on Decision-Making Appropriate Questions and Hypothesis Formulation Benchmark and the Competitive Environment Change Management, Trust and Measuring Success in a Fashion Brand | 5.8.2. | Forecasting and Metrics as a Long- Term Strategy The Brand Behavior Pattern Frequency Map and Fashion Evolution Analysis Simulation of Innovation Scenarios |
| 5.9. 5.9.1. 5.9.2. | The Analytical Report and Its Presentation Purpose of the Report: The Brand's Behavior Pattern Components of the Analytical Report on | 5.10.1 5.10.2 | Express Evaluation for Crisis Situations Decisive Variables Short-Term Impact and Strategy Reframing The Untouchables: The Scale of Priorities of | | | | |
| | Fashion Communication Data Visualization | 0.10.0 | a Fashion Brand | | | | |

| Mod | ule 6. Specialized Press and Public Rel | lations | | | | | |
|---|---|---|---|---|--|----------------------------|--|
| 6.1.6.1.1.6.1.2.6.1.3. | Beauty, the Women's Press | 6.2.6.2.1.6.2.2.6.2.3. | Evolution of PR Communication Models Concept of Public Relations Theoretical Approach to Classical PR Models (Grunig and Hunt) Towards a New Approach to Public Relations, the 5th Model | 6.3.6.3.1.6.3.2.6.3.3. | Persuasive Communication in Public Relations Persuasive and Informative Component of Public Relations Differentiation between Public Relations and Journalistic Activity The Role of PR vs. the Role of Marketing and Advertising | 6.4.1. 6.4.2. | Tools for Communicating with the Press The Press Office and How It Works Useful Press Materials How to Construct an Effective Press Release |
| 6.5.1. 6.5.2. 6.5.3. | Fashion and Beauty Communication Planning and Strategy Preliminary Study: Briefing Analysis The RACE Method The Communication Plan | 6.6.1. 6.6.2. 6.6.3. | Communication Actions and Events for Fashion & Beauty Types of Communication in the Service of Brands Criteria for Selecting Communication Actions Design of Activities and Agenda Settingin Beauty and Fashion | 6.7. 6.7.1. 6.7.2. 6.7.3. | Measuring Results The Need for Public Relations Monitoring Classic Quantitative Measurement Tools: Clipping and V.P.E. The Importance of Qualitative Valuation | 6.8.1. 6.8.2. 6.8.3. | Mistakes to Avoid in Communication and the PR Field Downplaying the Importance of the Media Excessive Content and Lack of Relevance Improvisation vs. Planning |
| 6.9. 6.9.1. 6.9.2. 6.9.3. | Ethics and Psychosocial Perspective Public Relations in the 21st Century: Between Progress and Social Welfare. Social Responsibility and Public Relations The Ethics of Public Relations: Self- Awareness, Independence, and Commitment | 6.10.1 6.10.2 | Latest Trends and Studies in Public Relations The New PR, More "Social" than Ever Before Emotional Communication and Neuromarketing Key Insights of Current Consumers | | | | |

| 7.1. | Influence and Other Power Strategies in the New Digital Channels | 7.2. | The Choice of Communication Channel: Forrester Research Theory | 7.3. | The Power of Audiovisual Language and Nonverbal Communication | | Evolution and Functioning of Social Networks in the Fashion Industry Stages of the Emergence and Evolution of |
|----------------------------------|--|--------|---|----------------------------------|--|--------|--|
| 7.1.1. 7.1.2. 7.1.3. | 9 | 7.2.2. | The New Public Opinion: Addressing the Masses One at a Time What Is the ForresterTheory? Application of Forrester Research Theory to the Fashion Industry | 7.3.2. | The Growing Market Share of Non-Verbal Communication The Impact of the Audiovisual Message in Fashion Composition of the Photographic Discourse in Social Networks | | the Internet The Multichannel Strategy in Fashion Social Networks What Is a Social Network? Differences with Traditional Channels |
| | | | | | III Social Networks | | |
| 7.5. 7.5.1. 7.5.2. 7.5.3. | Facebook, the Big Database Transversal Communication Community Interest Facebook Presence Models | | Instagram, Much More Than Just Fashion Photos Emotional Messaging and Empathy Management The Intimacy of Everyday Life in Images Standing Out in the Most Important Social Network of Fashion | 7.7. 7.7.1. 7.7.2. 7.7.3. | Professional Content on LinkedIn The Creation of the Personal Brand Cognitive Messages in a Fashion Brand. Managing Relationships with Competitors | 7.8.2. | The Politicization of Twitter Impulsive and Omnidirectional Communication The Direct Message and the Creation of Content in 20 Characters The Impact of Headlines: From Depth to Lightness |
| 7.9. 7.9.1. 7.9.2. | TikTok, Beyond Generation Z The Audiovisual Revolution and the Acceleration of the Makeover in a Slow Fashion Context Democratization in the Creation of Audiovisual Contents Fashion as a Newsworthy and | 7.10.1 | YouTube, as an Exponent of Audiovisual Content Expectation Management in Audiovisual Content Creation Map of Contents on YouTube about Fashion and Luxury | | | | |

| 3.1. | The Stakeholder Ecosystem: Who Are My Stakeholders? | 8.2. | Internal Communication I: Employer Branding | 8.3. | Internal Communication II: Employee Advocacy | 8.4. | Building Reputation I: Brand Identity at MBL |
|--------|---|--------|---|--------|--|--------|---|
| | What Is a Stakeholder? | 8.2.1. | The Management of Internal | 8.3.1. | Employer Advocacy: Concept and Evolution | 8.4.1. | |
| 3.1.2. | The Main Stakeholders in Fashion: Consumer, Employee, | 8.2.2. | Communication: Concept and Tools Evolution and Principles of Employer | 8.3.2. | Employees as Brand Ambassadors in the Luxury Industry | 8.4.2. | Brand Identity as an Element of Corporate Reputation |
| 3.1.3. | The Concept of Social Responsibility: | 0.2.2. | Branding | 8.3.3. | Tools: Buffer and Hootsuite | 8.4.3. | Visual Identity in the MBL |
| | Components and Principles | 8.2.3. | Human Resources as a Communication Tool in the Fashion Industry | | | | |
| 3.5. | Building Reputation II: Brand Image at MBL | 8.6. | Building Reputation III: Corporate Reputation at MBL | 8.7. | Crisis Management I: Strategic Plan | 8.8. | Crisis Management II: Crisis Communication |
| 3.5.1. | Concept of Brand Image | 8.6.1. | Reputation: Concept, Characteristics | | Types of Crisis | 8.8.1. | Spokespersons and the Discourse of |
| 3.5.2. | Brand Image as an Element of Corporate Reputation | 8.6.2. | and Effects Metrics for the Analysis of a | | Contingency Plan The Strategic Plan | 8.8.2. | Communication Leaders The Impact of the Crisis on the |
| 3.5.3. | Branded Content in MBL | | Global Reputation | | | | Income Statement |
| | | 8.6.3. | The Rise of Corporate Activism | | | 8.8.3. | Post-Crisis Actions: Getting back to Normality |
| 8.9. | Sustainability and Corporate Reputation at MBL | 8.10. | Sustainability in Crisis Management at MBL | | | | |
| 8.9.1. | The Three Dimensions of Sustainability: Social, Environmental and Corporate at MBL | | Types of Crisis in Each Area of Sustainability | | | | |
| 8.9.2. | The Value Chain of the Fashion Industry | 0.10.2 | Authenticity and Transparency in the Eye of the Public | | | | |
| 8.9.3. | Sustainability Communication: Reporting | 8 10 3 | Sustainability as Part of the Crisis Solution | | | | |

Module 9. Business Strategies in MBL Companies 9.1. Strategic and Competitive 9.4. Main Business Strategies in the 9.2. Business Models in the Fashion 9.3. The Distribution of the Luxury Framework of the Fashion System Industry Sector and the Profitability of Major Fashion Brands 9.1.1. The Fashion Industry Sector at a Global 9.2.1. The Evolution of Business Models: From Spaces 9.4.1. Main Operators in the Fashion Business Level Structure and Evolution of the Sector Designers to Fast Fashion Chains 9.4.2. Business Strategies of the Leading 9.3.1. Distribution in the Luxury Industry and Its 9.2.2. The Competitiveness of Fashion Business Worldwide Fashion Retailers Profitability 9.1.2. The Concept of the Fashion Value Chain. Models: The French Model, the American 9.4.3. Business Strategies of the Cosmetics and 9.3.2. The New Luxury Customers, Millennials, 9.1.3. The Collaboration of the Links in the Model, the Italian Model, and the Perfumes Retailers Value Chain Asian Model 9.3.3. The Integration of the Supply Chain in the 9.2.3. Fashion Business Models: Designers, Luxury Industry Luxury Brands, Premium Brands, Large-scale Distribution 9.5. Entrepreneurship and Creation of 9.6. The Value Proposition of 9.7. Profitability in Traditional Models 9.8. E-Commerce in Fashion, Beauty the Start Up in the Fashion Sector **Beauty Brands** and Luxury: Trends, Users and 9.7.1. The Evolution of the Multibrand Channel and Department Stores the Future 9.5.1. What Is Entrepreneurship? The 9.6.1. The Cosmetics Franchise Sector 9.7.2. The Keys to the Future of the Multibrand Entrepreneurial Ecosystem 9.6.2. What Is a Brand License? 9.8.1. Global Growth of E-Commerce Channel 9.5.2. The Start Up Model in Fashion Businesses 9.6.3. Licensing in the Cosmetics Sector 9.8.2. E-Commerce Buyer Profile 9.7.3. Differential Value and the Shopping 9.5.3. Entrepreneurs in the Fashion, Luxury and 9.8.3. Trends in the E-commerce Sector Experience in Department Stores Beauty Sector; Success and Failure cases 9.9. Planning the Internationalization of 9.10. Strategies for Accessing International Markets the Fashion Company 9.9.1. Internationalization Planning 9.10.1. What Is Innovation? 9.9.2. Internationalization Planning 9.10.2. How to Materialize Innovation in 9.9.3. Research and Selection of Foreign Markets My Company? 9.10.3. Innovative Business Models

| 10.1. The Fashion Calendar and the Dynamics of the Times in the Industry | 10.2. The Impact of Internal Communications on an MBL Brand 10.2.1. Internal Communication | 10.3. Communicating Sustainable and Eco-Luxury Brands10.3.1. Slow Fashionand Eco-Luxury | 10.4. The Functionality of the Communication Plan and Available Resources | |
|---|--|---|--|--|
| 10.1.1. The Origin and Evolution of Fashion Weeks and Haute Couture | 10.2.2. Objectives and Tools 10.2.3. Strategic Internal Communication Plan | 10.3.2. Evolution of Consumer Trends in the World of Fashion10.3.3. How to Communicate Sustainable Brands and Terminology to Be Used | 10.4.1. What Is the Communication Plan and What Is It For? | |
| 10.1.2. General Calendar of the Industry | | | 10.4.2. Above the Line – Below the Line | |
| 10.1.3. How COVID Is Affecting the Established Dynamics | | | 10.4.3. Communication Channels in Fashion Brands and Analysis of Available Resources | |
| 10.5. SWOT Analysis and the RICE Matrix | 10.6. Situation Analysis and Objective | 10.7. The Audience and the Message | 10.8. Channels: Offline and Online | |
| 10.5.1. The Fashion Market and Its Competitors | Setting | 10.7.1. Is This Customer Profile for My Campaign? | 10.8.1. The Choice of the Offline Channel | |
| 10.5.2. Development and Application of the SWOT Analysis | 10.6.1. Company Background and Diagnosis of the Brand's Situation with Respect to the Market | 10.7.2. Are These Messages for My Campaign? Key Messages by Customer Type | 10.8.2. The Online Campaign 10.8.3. Advantages of the Online Channel | |
| 10.5.3. The RICE Matrix as the Epicenter of the Blue Ocean | 10.6.2. Determination of Objectives in Relation to Goals | 10.7.3. The Communication Strategy of Fashion Brands | 10.0.0. Navanages of the offinite shariner | |
| | 10.6.3. Analysis and Reorganization of Objectives in a Fashion Firm | | | |
| 10.9. The Action Plan and the Calendar | 10.10. Evaluation of the Communication | | | |
| 10.9.1. Types of Communicative Actions in Fashion | and Strategy Plan | | | |
| 10.9.2. Structure and Approach of the Action Plan 10.9.3. Integration of the Action Plan into the | 10.10.1 Main Metrics for the Evaluation of the Communication Plan | | | |
| Strategy as a Whole | 10.10.2 Advanced Analysis of the Communication Plan | | | |
| | 10.10.3 Reformulation of the Communication Strategy | | | |



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



tech 42 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 44 | Methodology

Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 45 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

tech 46 | Methodology

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



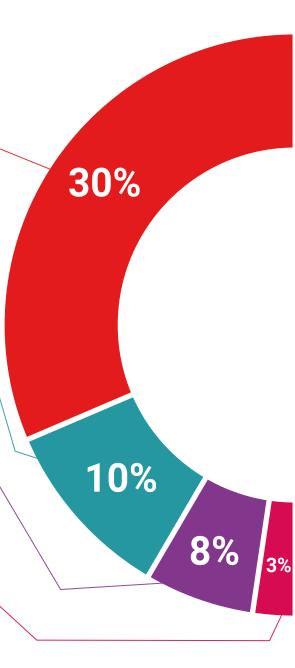
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

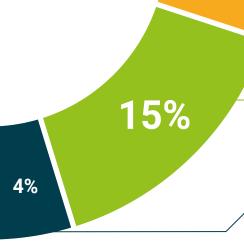


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

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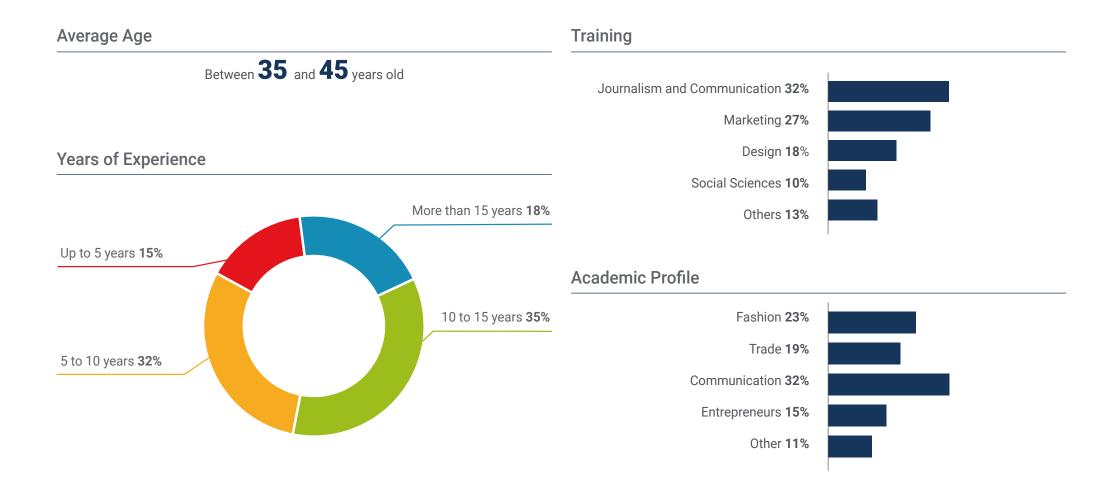
We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



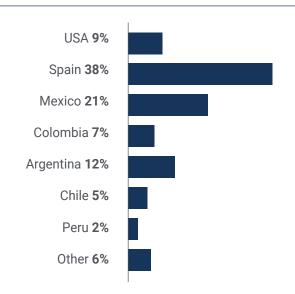
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Geographical Distribution





Sara Sánchez

Head of Communication

"This specialization program has allowed me to grow personally and professionally. After having searched for years for a program that would allow me to develop in the field of communication of fashion companies, I finally found this Executive Master's Degree at TECH, which has undoubtedly been a before and after in my career."





tech 54 | Course Management

Management



Ms. García Barriga, María

- Professor of Digital Marketing
- More than 15 years of experience in content generation of various kinds: logistics and distribution, fashion and literature or artistic heritage conservation
- She has worked in major media such as RTVE and Telemadrid
- Degree in Information Sciences from the UCM
- Postgraduate Degree in Marketing and Communication in Fashion and Luxury Companies, UCM
- MBA from ISEM Fashion Business School, the School of Fashion Business of the University of Navarra
- PhD Candidate in Fashion Trend Creation
- Author of The Pattern of Eternity: creating a spiral identity for the automation of fashion trends

Professors

Ms. Cayuela, María José

- Multidisciplinary journalist with more than 20 years of experience in media and communication agencies
- Degree in Journalism
- Master's Degree in Corporate and Institutional Communication Management from the Autonomous University of Barcelona
- Master's Degree in Strategic Brand and Communication Management from ESADE
- PDD and Master's Degree in Digital Marketing Management also from ESADE and Learning to Grow from IESE
- Specialized in social media since 2005
- Founder of The Blogs Family, a blogging and social media platform with content for families, with more than 1,000,000 readers and followers on Instagram, Facebook, Twitter, YouTube and TikTok
- Trainer in companies, universities and business schools in subjects such as Corporate Communication, Spokespersons, Internal Communication, Blogging, Branded Content, Online Reputation and Social Media Strategy

Ms. Rodríguez, Florencia

◆ Fashion and Luxury Communication Specialist

Ms. Zancajo, Isabel

• Fashion and Luxury Communication Specialist

Ms. Muñiz, Eva

- Communications expert with more than 15 years of experience
- Degree in Journalism from San Pablo CEU University in Madrid with the Extraordinary End of Degree Award
- Doctorate studies in Humanities and Information Sciences
- Postgraduate Degree in Economics on communication strategy and corporate image
- Specialized in the fashion and beauty sectors with expertise in the luxury niche and the children's universe
- CEO Director of Press&Co. Communication Agency, specialized in fashion and children's world, with clients such as: Chloé, Marc Jacobs or Bóboli. Since 2014
- She has been responsible for accounts and showroom at Ana Nebot Press Agency, specialized in fashion
- Previously, senior account executive in the beauty and consumer area of ACH&Asociados Consultancy, where she was part of the ADECEC-2007 Award team
- Previously, she worked as a lifestyle journalist at www.hola.com for ¡HOLA! magazine, as well as a freelance collaborator for several publications and magazines

tech 56 | Course Management

Mr. Campos Bravo, Ignacio

- Bachelor's Degree in Communication with a double specialization in Media for Information and Corporate Communication at Loyola University in Andalucía
- Executive Master's Degree in Fashion Business Management at ISEM
- She is currently continuing her training in Digital Marketing
- She has worked in small media and communication agencies and, more recently, in point of sale management in multi-brand channel of Loewe Perfumes

Dr. Gárgoles Saes, Paula

- Professor at Spanish and international universities
- PhD in Applied Creativity from the University of Navarra with the thesis "Reputational model for the fashion industry"
- Degree in Journalism from the Complutense University of Madrid
- Executive Fashion MBA at ISEM Fashion Business School
- She has specialized in fashion at the Fashion Institute of Technology in New York and at the Future Concept Lab in Milan, where she also worked as a fashion journalist
- She has worked as a fashion journalist for the Europa Press agency and the digital magazine Asmoda
- She has worked in the communication department of the Communication and Fashion Management degree at Villanueva University Center and ISEM Fashion Business School
- She currently works in a sustainability consulting firm

Ms. Vela Covisa, Susana

- Senior Fashion Technician, with additional training in Sustainable Fashion, specializing in Eco Design, Fashion and Communication
- More than 30 years of experience as responsible for different fashion departments, especially communication of various brands, press offices, agencies, fashion projects, fairs and international catwalks, as well as in the organization of events in the sector
- Director of the agency Polka Press Communication, since 2013
- Founder and director of the Atelier Couture Catwalk and promoter and coordinator of the Sustainable Experience space at MOMAD
- Professor and Tutor at different Universities, Business Schools and Training Centers, such as IED, Francisco de Vitoria University, Madrid School of Marketing and ELLE Fashion School

Ms. Macías, Lola

- Professor at the European University of Valencia
- Degree in Business Administration and Management from the University of Valencia
- Master's Degree in Management and Administration of Commercial Companies (Institute of Business Administration, Paris I University. Pantheon La Sorbonne)
- Master's Degree in Fashion, Design Management and Operations (Aitex, Association for Textile Industry Research)
- Master's Degree in Teacher Training for High School, and Vocational Training from the Catholic University of Valencia
- Master's Degree in Teacher Training for High School and Vocational Training from the Catholic University of Valencia. Present
- She has also collaborated as a lecturer at the Autonomous University of Barcelona.
- She has taught in the Master's Degree in Fashion, Design Management and Operations at the CEU-Cardenal Herrera University
- She has been Coordinator of the Textile Market Observatory at Aitex, Textile Industry Research Association

Ms. Villamil Navarro, Camila

- Fashion and trends editor at EL TIEMPO newspaper
- Social communicator and journalist graduated from La Sabana University
- More than seven years of experience in the fashion industry as a journalist and content creator
- She has been a reporter for the most important fashion weeks (New York, Milan and Paris)
- Researcher on the growth of Latin American fashion
- Teacher of Fashion Journalism and Personal Branding at the Faculty of Communication at Universidad de La Sabana
- Coordinator of the Diploma in Communication and Fashion Journalism and teacher of Fashion Journalism and Social Networks and Fashion
- She has worked on different types of projects with important brands in the industry such as Coach, TOUS, Swarovski, Tommy Hilfiger, Desigual, Estée Lauder, Lancome, Natura, Rosa Clará, ALDO, Falabella and Emporio Armani, among others





We give you the opportunity to achieve a positive change in your profession in a short period of time thanks to this program.

Are you ready to take the leap? Excellent professional development awaits you

The Executive Master's Degree in Fashion and Luxury Communications Management at TECH Technological University is an intense program that prepares you to face communication challenges and decisions both nationally and internationally and especially focused on the luxury, beauty and fashion sector.

Its main objective is to promote personal and professional growth and, thus, help you achieve success.

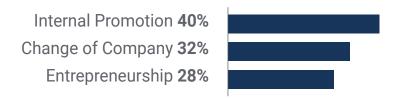
If you want to improve yourself, make a positive change at a professional level and network with the best, this is the place.

The specialization program will increase your skills and, therefore, help you stand out in the industry.

When the change occurs



Type of change



Salary increase

This program represents a salary increase of more than **25.22%** for our students

\$57,900

A salary increase of

25.22%

\$72,500





tech 64 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Intellectual Capital and Talent Growth

Bring new concepts, strategies and perspectives to the company that can bring about relevant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the communication professional and opens new avenues for growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.







Project Development

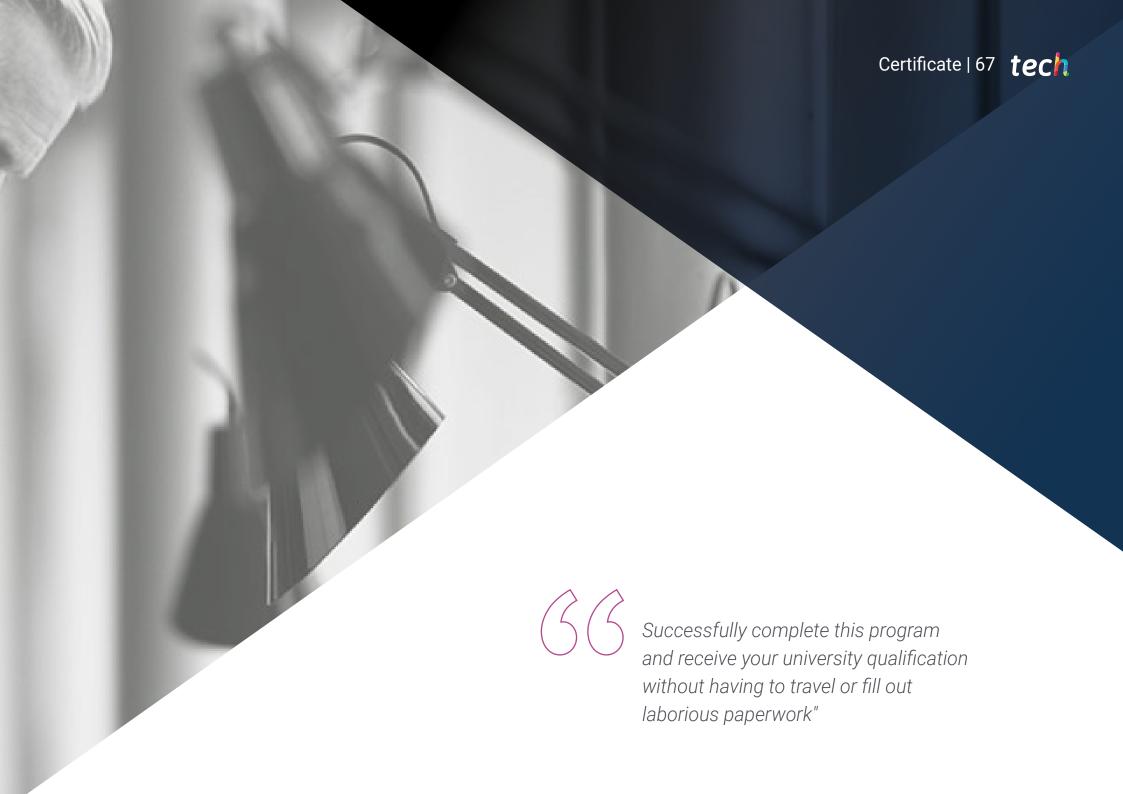
You will be able to actively collaborate in the development of real projects or develop new ones in the R&D or Business Development area of your company.



Increased competitiveness

This Executive Master's Degree will provide students with the necessary skills to take on new challenges in the area of communication and thus boost organizations in this sector.





tech 68 | Certificate

This Executive Master's Degree in Fashion and Luxury Communications Management contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Executive Master's Degree** issued by **TECH Technological University***.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Executive Development Program, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Degree: Executive Master's Degree in Fashion and Luxury Communications Management

Official N° of Hours: 1,500 h.





^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



Executive Master's Degree Fashion and Luxury Communications Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

