

# Postgraduate Diploma

Management in Nursing Services From  
the Perspective of Quality, Safety  
and Society





## Postgraduate Diploma Management in Nursing Services From the Perspective of Quality, Safety and Society

- » Modality: online
- » Duration: 6 months
- » Certificate: TECH Technological University
- » Dedication: 16h/week
- » Schedule: at your own pace
- » Exams: online

Website: [www.techtute.com/us/school-of-business/postgraduate-diploma/postgraduate-diploma-management-nursing-services-perspective-quality-safety-society](http://www.techtute.com/us/school-of-business/postgraduate-diploma/postgraduate-diploma-management-nursing-services-perspective-quality-safety-society)

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# 01 Welcome

Nursing care must be carried out to the highest possible standards, which will result in greater patient safety. But for this to be possible, it is necessary that those responsible for these services have the necessary skills to coordinate these teams efficiently and effectively. Undoubtedly, the best way to achieve this specialization is through study and, for this reason, TECH Technological University proposes this complete program. Therefore, business professionals who wish to develop in this field will find a unique opportunity to learn the details of the sector and develop the necessary skills to become health managers of reference.



Postgraduate Diploma in Nursing Services Management.  
From the Perspective of Quality, Safety and Society  
TECH Technological University



“

*Quality and safety must be the primary characteristics of nursing care. Thanks to your superior specialization in this field, you will be in charge of managing that they are applied in every procedure”*

02

# Why Study at TECH?

TECH is the world's largest 100% online business school. It is an elite business school, with a model based on the highest academic standards. A world-class center for intensive managerial skills education.



“

*TECH is a university at the forefront of technology, and puts all its resources at the student's disposal to help them achieve entrepreneurial success"*

## At TECH Technological University



### Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"*Microsoft Europe Success Story*", for integrating the innovative, interactive multi-video system.



### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

**95%** | of TECH students successfully complete their studies



### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

**+100000**

executives prepared each year

**+200**

different nationalities



### Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

**+500**

collaborative agreements with leading companies



### Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



### Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.





TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



### Analysis

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TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



### Academic Excellence

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TECH offers students the best online learning methodology. The university combines the *Relearning* methodology (the most internationally recognized postgraduate learning methodology) with Harvard Business School case studies. A complex balance of traditional and state-of-the-art methods, within the most demanding academic framework.



### Economy of Scale

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TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a groundbreaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



### Learn with the best

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In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



*At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"*

03

# Why Our Program?

Studying this TECH program means increasing the chances of achieving professional success in senior business management.

It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.



“

*We have highly qualified teachers and the most complete syllabus on the market, which allows us to offer you education of the highest academic level”*

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:

**01**

### A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

*70% of students achieve positive career development in less than 2 years.*

**02**

### Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

*Our global vision of companies will improve your strategic vision.*

**03**

### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

*You will work on more than 100 real senior management cases.*

**04**

### You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

*45% of graduates are promoted internally.*

05

### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

*You will find a network of contacts that will be instrumental for professional development.*

06

### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

*20% of our students develop their own business idea.*

07

### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

*Improve your communication and leadership skills and enhance your career.*

08

### You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

*We give you the opportunity to study with a team of world-renowned teachers.*

# 04 Objectives

The main objective of this TECH Technological University program is to offer students the best training of the moment so that they are able to lead nursing teams that are among the elite of the profession. In addition, they will learn to apply bioethical criteria in nursing care, achieving greater patient safety and a higher level of quality that reaches the current levels demanded by society.



“

*Your main task will be to ensure that your hospital's nursing services meet the highest quality standards currently required”*

TECH makes the goals of their students their own goals too.

Working together to achieve them.

The Postgraduate Diploma in Management in Nursing Services. From the Perspective of Quality, Safety and Society will enable students to:

01

Analyze the theories and models on the organization and functioning of health systems, focusing on their political, social, legal, economic and organizational structures

04

Have in-depth knowledge of the technical language used in the field of nursing

02

Approach clinical management using the criteria of efficacy, efficiency, effectiveness, equity, performance and profitability, and the solution of problems through the appropriate use of information systems

05

Putting care management tools into practice

03

Describe the principles of clinical management that allow for planning, organization, management and evaluation of a center, service or care unit

06

Apply bioethical criteria in nursing care



07

Apply the highest levels of quality in each of the health services

10

Use technological tools to provide more information to patients

08

Always keep patient safety in mind as one of the most important considerations before performing any intervention

11

Discovering the keys and benefits of healthcare Marketing

09

Know the different types of quality accreditation in the health services

12

Learn how to perform well in interviews to achieve a managerial position

05

# Structure and Content

This program has been designed to meet the academic needs of business professionals who work in the healthcare sector. This way, they are offered a complete syllabus that covers the nursing division, the management of quality and safety, and the new trends in marketing and communication related to the sector, among other topics. Therefore, students will be able to access the multiple theoretical and practical resources available on the virtual campus.



“

*Thanks to your management, the teams under your command will be consolidated as great experts in nursing care”*

## Syllabus

The syllabus of this Postgraduate Diploma in Management in Nursing Services. From the Perspective of Quality, Safety and Society has 3 theoretical modules, aimed at business professionals seeking continuous specialization in this field to develop their daily work with guarantees of success.

Therefore, throughout 450 hours of study, the student will have access to multiple practical resources and simulated cases that will be essential to improve their learning and strengthen the theoretical concepts. In this way, the student will be able to improve their skills in a comfortable way, through exercises that will place them in a real context, being able to apply everything they have learned, later on, to their professional practice.

In order to access all this content, the student will have at their disposal a virtual campus that can be accessed from the moment they formalize their enrollment. For this purpose, they only need to have a computer or mobile device with an Internet connection. This 100% online format will be essential to be able to self-manage their studies with the rest of their daily obligations. Therefore, the professional will be able to choose the time and place that best suits them to continue with their learning.

This Postgraduate Diploma takes place over 6 months and is divided into 3 modules:

### Module 1.

The Nursing Department in the Health System. Clinical and Nursing Care Management

### Module 2.

Quality and Safety Management

### Module 3.

Nursing Management Services in Society. Marketing, Communication and mHealth



### Where, When and How is it Taught?

TECH offers the possibility of developing this Postgraduate Diploma in Management in Nursing Services. From the Perspective of Quality, Safety and Society completely online. Throughout the 6 months of the educational program, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

*A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.*

**Module 1.** The Nursing Department in the Health System. Clinical and Nursing Care Management.

|   |  |  |   |
|---|--|--|---|
| 1.1. Nursing Department and Strategic Management    | 1.2. Information Systems in Nursing                              | 1.3. Normalization of Nursing Language | 1.4. Nursing Contribution to the Evaluation of Medical Products. Nursing Managers of Material Resources |
| 1.5. Information and Registering Systems in Nursing | 1.6. Health Results  | 1.7. Patient Classification Systems    | 1.8. Tools for Care Management: Clinical and Procedures Management                                      |
| 1.9. Joining the Organization: Welcome Manual       | 1.10. Bioethics in Nursing Procedures and Value-Based Management |  |   |

**Module 2.** Quality and Safety Management.

|  |                                     |  |   |
|--|-------------------------------------|--|---|
| 2.1. Quality in Healthcare Organizations           | 2.2. Patient Security               | 2.3. Nosocomial Infections               | 2.4. Prevention                                       |
| 2.5. Information and Record Systems                | 2.6. Secondary and Tertiary Victims | 2.7. Quality Accreditation in Healthcare | 2.8. Organizations and Criteria. Accreditation Models |
| 2.9. Performance Assessment: Competency Management | 2.10. Methods and Techniques        |  |   |

**Module 3.** Nursing Management Services in Society. Marketing, Communication and mHealth

|   |  |                                      |   |
|---|--|--------------------------------------|---|
| 3.1. Regulatory Aspects in the Management of Health Care Services       | 3.2. Promotion of Health and New Technologies: mHealth, Nursing Care in the Technological Advances in Healthcare | 3.3. Healthcare Marketing            | 3.4. Technological Changes that Improve Health Care. Apps and Social Media in the Field of Health |
| 3.5. Digital Skills in Healthcare Directors and Middle Management       | 3.6. Healthcare Market   | 3.7. Corporate Social Responsibility | 3.8. Nurse Visibility: Social Networks and New Technology. Future of Nursing                      |
| 3.9. The Public Profile of the Health Care Manager and Managerial Staff | 3.10. The Interview Process to Apply for a Managerial Position   |                                      |   |



06

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.







“

*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.

“*At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world*”



*This program prepares you to face business challenges in uncertain environments and achieve business success.*



*Our program prepares you to face new challenges in uncertain environments and achieve success in your career.*

## A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.

**“** *You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments”*

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

## Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

*Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.*

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





### Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



### Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



### Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



07

# Our Students' Profiles

The students who choose this Postgraduate Diploma are professionals with academic and work training oriented towards the business field, who have found a professional career opportunity in the health sector. For this reason, they are looking for programs through which they can specialize and reach the level of competence that will allow them to lead successful teams that stand out for the quality of their interventions. Therefore, they will reach the elite of healthcare management thanks to their superior training in this field.







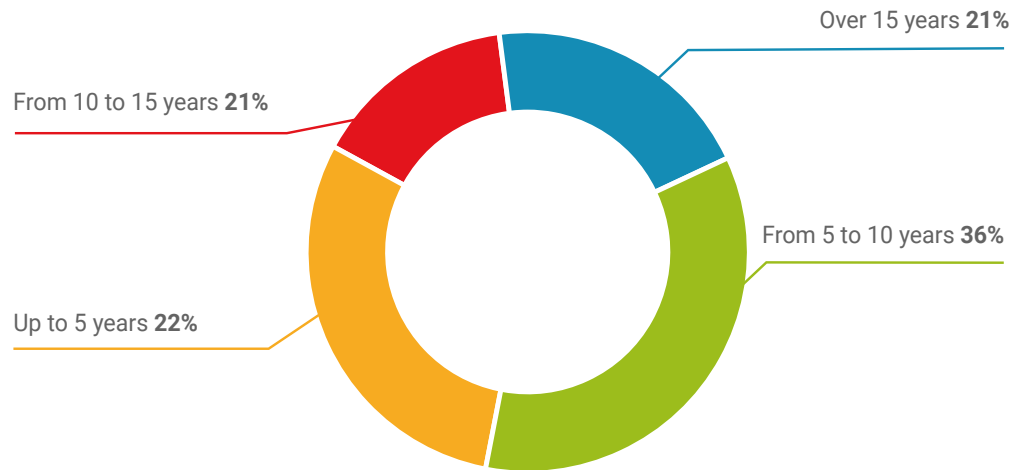
“

*The best program of the moment for professionals who are looking for academic and professional excellence”*

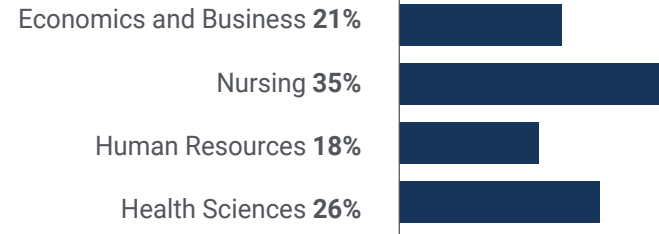
### Average Age

Between **35** and **45** years old

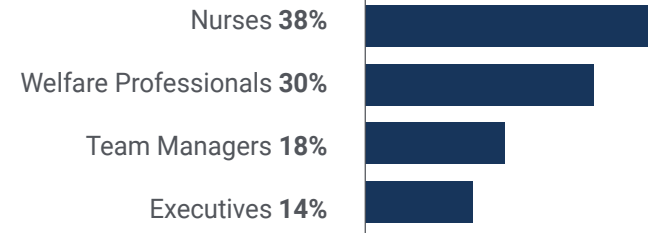
### Years of Experience



### Training

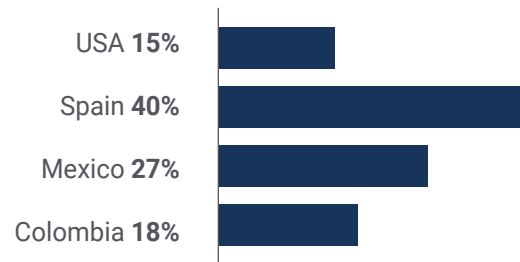


### Educational Profile



## Geographical Distribution

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## Carlos Delgado

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**Nursing Director**

*"Because of my profession, I had been looking for a program like this for a long time, with which I could update my knowledge and bring a perspective focused on quality and safety when managing nursing resources. Thanks to this Postgraduate Diploma from TECH Technological University, I have been able to specialize in all those issues that are so important for my daily work and today I can say that it has been a great academic experience. Without a doubt, I recommend it to everyone"*

08

# Impact on Your Career

The management of nursing services is a complex task that requires a high level of professionalism on the part of those in charge. For this reason, TECH Technological University proposes the completion of this Postgraduate Diploma, thanks to which students will be able to develop the skills needed to manage this type of equipment, following the highest levels of quality and safety required by today's society. A fundamental diploma to achieve that long-awaited promotion.





“

*Those looking to give their career in healthcare management a boost will find this program the perfect opportunity”*

### Are you ready to take the leap? Excellent professional development awaits you.

Postgraduate Diploma in Management in Nursing Services From the Perspective of Quality, Safety and Society from TECH is an intensive program that prepares students to face challenges and decisions in the field of nursing leadership and management. The main objective is to promote personal and professional growth. Helping students achieve success.

Those who are looking for a professional improvement should not miss this opportunity.

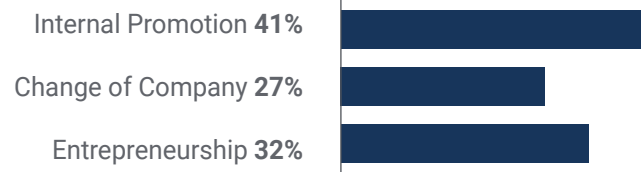
*Looking for a change in your career? Enroll now in this Postgraduate Diploma, and you will be one step closer to achieving it.*

*This program will open doors to positions of greater responsibility and, therefore, remuneration.*

#### Time of Change



#### Type of change



## Salary increase

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This program represents a salary increase of more than **25.22%** for our students



09

# Benefits for Your Company

The completion of this academic program at TECH Technological University will be a significant competitive advantage for the professionals who take it, as it will provide them with the specific knowledge to become leaders in healthcare institutions. But also for the organizations in which they work, as they will be able to increase their knowledge and reputation within the sector, thanks to the quality and safety of all their procedures.







“

*Bring the highest levels of quality to your work as a healthcare manager and make your institution stand out in the industry”*

Developing and retaining talent in companies is the best long-term investment.

01

### Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.

---

02

### Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.

03

### Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.

---

04

### Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.



05

### **Project Development**

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.

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06

### **Increased competitiveness**

This program will equip students with the skills to take on new challenges and drive the organization forward.

# 10 Certificate

Postgraduate Diploma in Management in Nursing Services From the Perspective of Quality, Safety and Society guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Diploma issued by TECH Technological University.





“

*Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork”*

This **Postgraduate Diploma in Management in Nursing Services From the Perspective of Quality, Safety and Society** contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** via tracked delivery\*.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: **Postgraduate Diploma in Management in Nursing Services From the Perspective of Quality, Safety and Society**

Official N° of Hours: **450 h.**



\*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



## Postgraduate Diploma Management in Nursing Services From the Perspective of Quality, Safety and Society

- » Modality: **online**
- » Duration: **6 months**
- » Certificate: **TECH Technological University**
- » Dedication: **16h/week**
- » Schedule: **at your own pace**
- » Exams: **online**

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