



### Postgraduate Diploma International Marketing and E-Commerce

» Modality: online

» Duration: 6 months

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

» Target Group: Graduates and professionals with demonstrable experience in the sector

Website: www.techtitute.com/us/school-of-business/postgraduate-diploma/postgraduate-diploma-international-marketing-e-commerce

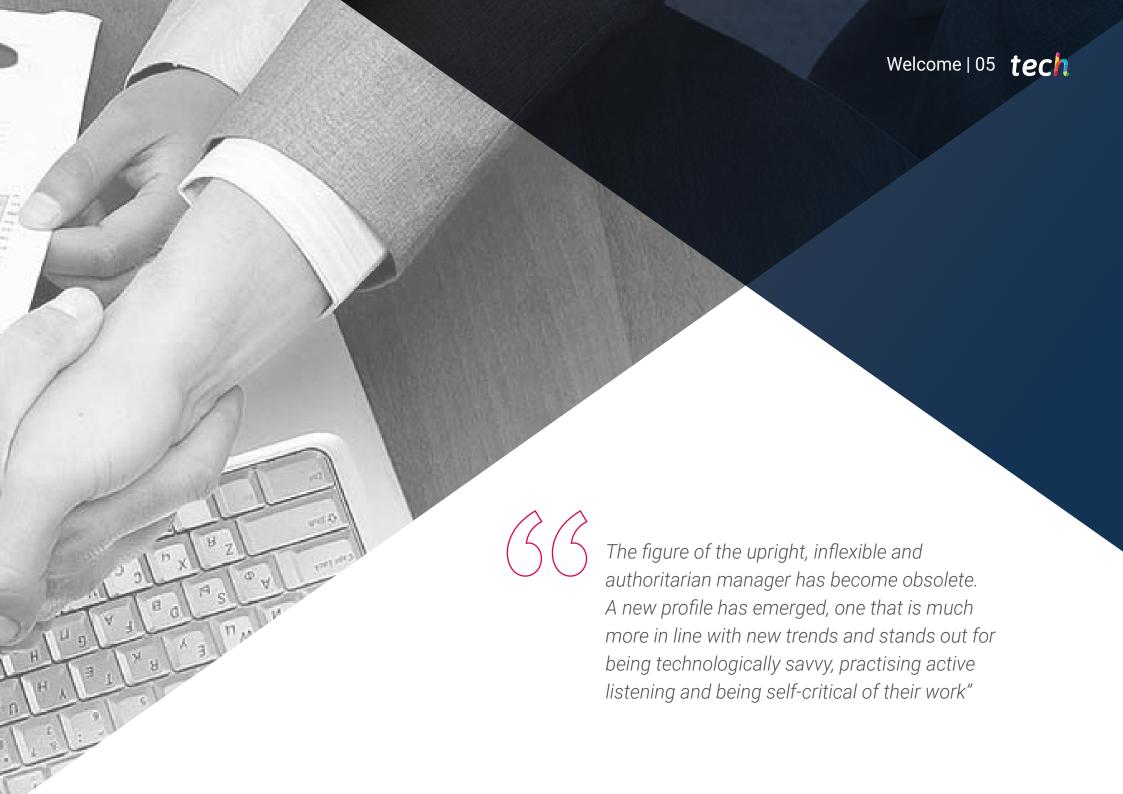
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# 01 **Welcome**

E-commerce has boosted the businesses of thousands of entrepreneurs around the world. A simple local neighborhood store, with good products and a good marketing strategy can even reach international markets and expand its frontiers in ways previously unimaginable. Faced with these new possibilities of international e-commerce, TECH Technological University has prepared this complete program with which students can specialize in International Marketing and be able to manage the e-commerce of large and small companies. With this, the student can choose to improve their status as a professional Marketing, projecting their career even to international positions related to digital commerce.









### tech 08 | Why Study at TECH?

### At TECH Technological University



#### **Innovation**

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



### **Networking**

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



# Q

#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"

### Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

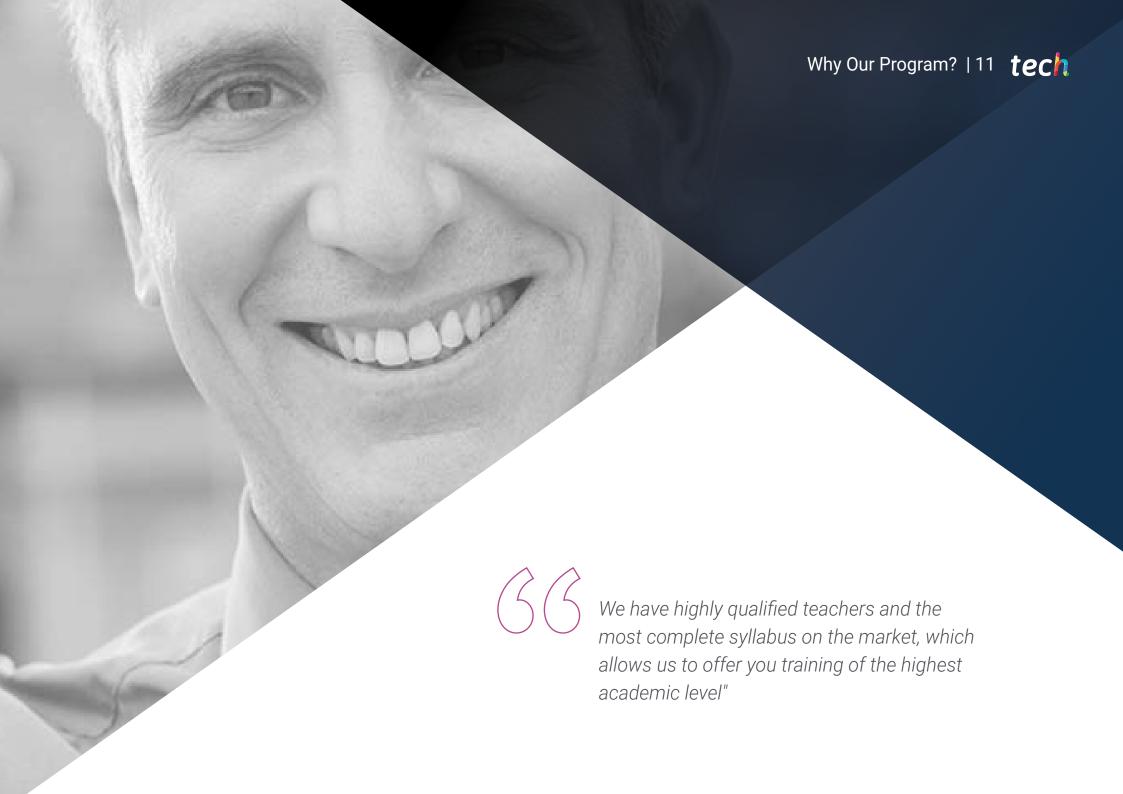
TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





### tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



### A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



# Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



### Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



### Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.





### tech 16 | Objectives

TECH makes the goals of their students their own goals too. Working together to achieve them.

The Postgraduate Diploma in International Marketing and E-Commerce qualifies students to:



Integrate corporate vision and objectives into the company's marketing strategies and policies



Develop techniques and strategies in the digital environment associated with marketing, sales, and communication to establish channels for attracting and retaining users



Foster a vision of International Marketing in the student, focused on the most recent e-businesses







Analyze the consumer's decision process in relation to marketing stimuli



Develop a solid and complete digital marketing plan for the organization



Develop marketing, market research, and communication projects





### tech 20 | Structure and Content

### **Syllabus**

The Postgraduate Diploma in International Marketing and E-Commerce from TECH Technological University contains all the necessary keys for its students to specialize with honors in the field of International Marketing and E-Commerce.

Being a new discipline so important for emerging or already established companies, in the 375 hours of duration the student will make a contextual review of the real situations they will have to face, motivating them to use the newly acquired marketing methodology.

Thanks to this complete and transversal program, the student will be able to be a candidate for relevant positions within their organization, being able to bring a much more international and strategic vision to their work.

This Postgraduate Diploma takes place over 6 months and is divided into 3 modules:

Module 1	International Marketing
Module 2	International Operations Application of Lean Logistics
Module 3	Integrating Digital Channels into the Commercial Strategy



### Where, When and How is it Taught?

TECH offers the possibility of developing this Postgraduate Diploma in International Marketing and E-Commerce completely online. Over the course of 6 months, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

### tech 22 | Structure and Content

Module 1. International Marketing			
<ul> <li>1.1. International Market Research</li> <li>1.1.1. Emerging Markets Marketing</li> <li>1.1.2. PESTLE Analysis</li> <li>1.1.3. What, How and Where to Export</li> <li>1.1.4. International Marketing-Mix Strategies</li> </ul>	<ul> <li>1.2. International Segmentation</li> <li>1.2.1. Criteria for Market Segmentation at the International Level</li> <li>1.2.2. Market Niches</li> <li>1.2.3. International Segmentation Strategies</li> </ul>	<ul> <li>1.3. International Positioning</li> <li>1.3.1. Branding in International Markets</li> <li>1.3.2. Positioning Strategies in International Markets</li> <li>1.3.3. Global, Regional and Local Brands</li> </ul>	<ul> <li>1.4. Product Strategies in International Markets</li> <li>1.4.1. Product Modification, Adaptation and Diversification</li> <li>1.4.2. Global Standardized Products</li> <li>1.4.3. The Product Portfolio</li> </ul>
<ul><li>1.5. Prices and Exports</li><li>1.5.1. Export Prices Calculation</li><li>1.5.2. Incoterms</li><li>1.5.3. International Price Strategy</li></ul>	<ul><li>1.6. Quality in International Marketing</li><li>1.6.1. Quality and International Marketing</li><li>1.6.2. Standards and Certifications</li><li>1.6.3. CE Marking</li></ul>	<ul><li>1.7. International Promotion</li><li>1.7.1. The International Promotion Mix</li><li>1.7.2. Advertising and Publicity</li><li>1.7.3. International Fairs</li><li>1.7.4. Country Branding</li></ul>	<ul> <li>1.8. Distribution through International Channels</li> <li>1.8.1. Channel and Trade Marketing</li> <li>1.8.2. Export Consortiums</li> <li>1.8.3. Types of Exports and Foreign Trade</li> </ul>
<ul> <li>1.9. Integral Communication Plans</li> <li>1.9.1. Audit and Diagnosis</li> <li>1.9.2. Elaboration of Communication Plan</li> <li>1.9.3. Measuring results: KPIs and ROI</li> </ul>	<ul> <li>1.10. Press Offices and Their Relationship with Communication Media</li> <li>1.10.1. Identifying Opportunities and Information Needs</li> <li>1.10.2. Management of Reports and Interviews with Spokespersons</li> <li>1.10.3. Virtual Press Room and E-Communication</li> <li>1.10.4. Buying Advertising Space</li> </ul>	<ul><li>1.11. International Public Relations</li><li>1.11.1. PR Strategy and Practice</li><li>1.11.2. Protocol and Ceremonial Rules</li><li>1.11.3. Event Organization and Creative Management</li></ul>	<ul> <li>1.12. Lobbies and Pressure Groups</li> <li>1.12.1. Opinion Groups and Their Actions in Businesses and Institutions</li> <li>1.12.2. Institutional Relations and Lobbying</li> <li>1.12.3. Areas of Intervention, Regulatory Instruments, Diffusion Strategies and Media</li> </ul>
Module 2. International Operations App	olication of Lean Logistics		
<ul> <li>2.1. Global Supply Chain</li> <li>2.1.1. Global Supply Chain Planning</li> <li>2.1.2. Global Supply Chain Management: Logisti and International Markets</li> <li>2.1.3. The Triple Axis of the Supply Chain</li> </ul>	<ul> <li>2.2. Import Management</li> <li>2.2.1. Customs, Export and Import processes</li> <li>2.2.2. International Commerce Institutions and Agreements</li> <li>2.2.3. Plant Management and International Purchasing</li> </ul>	<ul><li>2.3. International Logistics Distribution</li><li>2.3.1. International Logistics Platforms</li><li>2.3.2. International Transport Operator</li><li>2.3.3. Hubs and Distribution</li></ul>	<ul> <li>2.4. Incoterms and International Document Management</li> <li>2.4.1. Exportation or Implantation</li> <li>2.4.2. Agency, Distribution and International Sales and Purchase Agreements</li> <li>2.4.3. Industrial and Intellectual Property</li> <li>2.4.4. Taxes and Tariffs Classification</li> </ul>
<ul> <li>2.5. Methods and Means of International Payment</li> <li>2.5.1. Payment Method Selection</li> <li>2.5.2. Documentary Credit</li> <li>2.5.3. Bank Guarantee and Documentary Credit</li> </ul>	<ul> <li>2.6. International Lean Logistics</li> <li>2.6.1. Lean Principles with Application in International Logistics</li> <li>2.6.2. Logistics Waste Elimination Strategies</li> <li>2.6.3. Main Implications and Requirements</li> <li>2.6.4. Other Methodologies to Improve the Process</li> </ul>	<ul><li>2.7. Lean Operational</li><li>2.7.1. Lean Decisions</li><li>2.7.2. Lean Tools</li><li>2.7.3. Lean and Continued Improvement in SCM</li></ul>	<ul> <li>2.8. Creating Value</li> <li>2.8.1. Definition of International Logistics Strategies</li> <li>2.8.2. Economic Value Added</li> <li>2.8.3. International Projects</li> </ul>

3.1. Digital M	Marketing Strategy	3.2.	Technology Strategy	3.3.	Digital Regulation	3.4.	Online Market Research
3.1.1. Segmenta Competitiv	3		Basic Concepts of Web Development Hosting and Cloud Computing	3.3.1.	Privacy Policy and Personal Data Protection Act	3.4.1.	Quantitative Research Tools in Online Markets
3.1.2. New Mark			Content Management Systems (CMS) Formats and Digital Media	3.3.2. 3.3.3.		3.4.2.	Dynamic Qualitative Customer Research Tools
3.1.3. From Inno			Technological E-Commerce Platforms		and Digital Content		
3.5. Digital E	-Commerce Management	3.6.	Implementing E-Commerce				
3.5.1. New E-Cor	mmerce Business Models		Techniques				
		3.6.1.	Introduction				
Strategic F	Plan lical Structure in E-Commerce	3.6.2.	Implementation				



This knowledge is the key that will open the doors to the highest level of international marketing management"



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





### tech 26 | Methodology

# TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

### tech 28 | Methodology

### Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



### Methodology | 29 **tech**

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



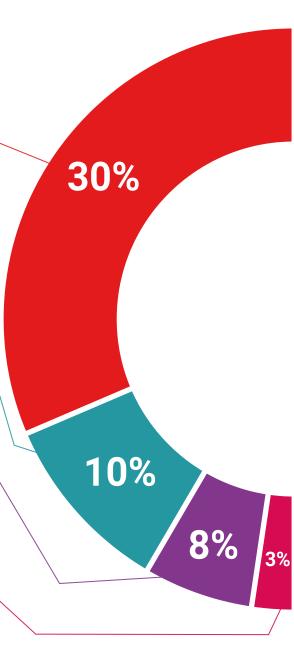
#### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

#### **Testing & Retesting**

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

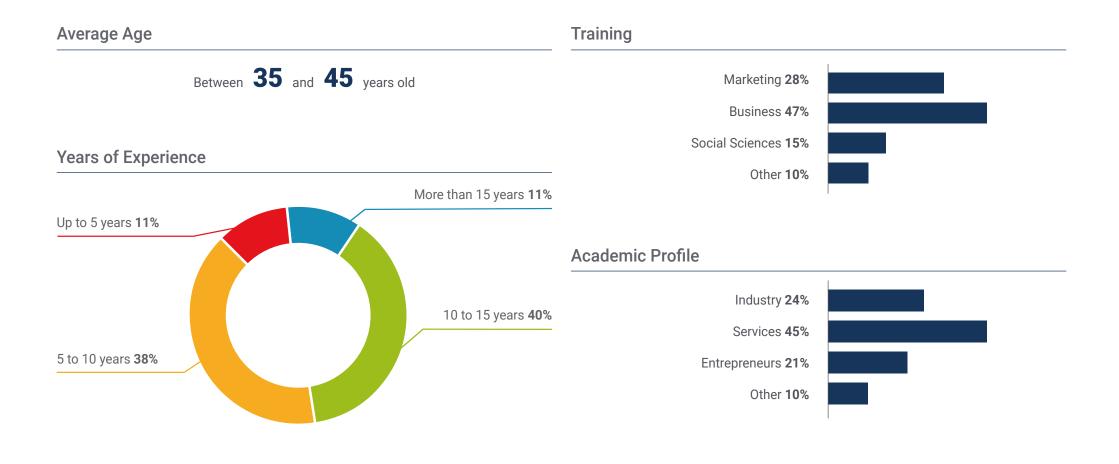


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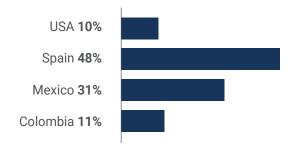




### tech 34 | Our Students' Profiles



### **Geographical Distribution**





## Sara María Urquiza

### **Marketing Director**

"I knew right away that my career needed a new international approach in e-commerce.

Thanks to this Postgraduate Diploma I was able to steer myself towards the management position I wanted, proving to my superiors that I was capable of taking care of the administration of my entire department"





#### **Director Invitado Internacional**

Manuel Arens is an experienced data management professional and leader of a highly qualified team. In fact, Arens holds the position of global procurement manager in Google's Technical Infrastructure and Data Center division, where he has spent most of his career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as master data integrity, vendor data updates and vendor prioritization. He has led data center supply chain planning and vendor risk assessment, generating process and workflow management improvements that have resulted in significant cost savings.

With more than a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including marketing, media analytics, measurement and attribution. In fact, he has received several awards for his work, including the BIM Leadership Award, the Search Leadership Award, Export Lead Generation Program Award and the EMEA Best Sales Model Award.

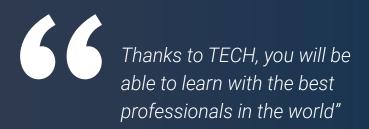
Arens also served as Sales Manager in Dublin, Ireland. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and cross-functional teams. He also served as Senior Industry Analyst, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. Developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.

He has also led teams at companies such as Eaton, Airbus and Siemens, where he gained valuable account and supply chain management experience. He is particularly noted for continually exceeding expectations by building valuable customer relationships and working seamlessly with people at all levels of an organization, including stakeholders, management, team members and customers. His data-driven approach and ability to develop innovative and scalable solutions to industry challenges have made him a prominent leader in his field.



# D. Arens, Manuel

- Global Procurement Manager Google, California, USA
- Senior Manager, B2B Analytics and Technology at Google, USA
- Sales Director at Google, Ireland
- Senior Industry Analyst at Google, Germany
- Account Manager at Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



# tech 40 | Course Management

### Management



### Mr. Larrosa Guirao, Salvador

- Finance Specialist
- Expert in Market Research, Finance and Risk Analysis
- University Teacher

### **Professors**

### Ms. Gomis Noriega, Silvia

- Specialist in innovation
- R&D&I Coordinator
- Technology Transformation Expert
- Teacher







## tech 44 | Impact on Your Career

### Are you ready to take the leap? Excellent professional development awaits you.

This program is an excellent opportunity for all Marketing professionals to polish their skills and get the best out of themselves, facing real business situations in which to use all the knowledge acquired in e-commerce. Thanks to this, they will be able to have the necessary skills to effectively manage entire International Marketing teams.

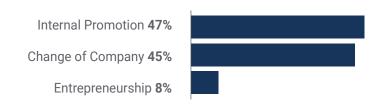
Do not miss the opportunity to specialize in TECH and you will notice how you will get the improvement you were looking for.

If you want to make a positive change in your profession, this Postgraduate Diploma will help you achieve it.

### When the change occurs



#### Type of change



### Salary increase

This program represents a salary increase of more than **25.22%** for our students.

\$57,900

A salary increase of

25.22%

\$75,500





# tech 48 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



### **Intellectual Capital and Talent Growth**

The executive will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



# Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the executive and opens new avenues for professional growth within the company.



### **Building agents of change**

The manager will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



### Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





### **Project Development**

The executive can work on a real project or develop new projects in the field of R&D or business development of their company.



### Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization.





### tech 52 | Certificate

This **Postgraduate Diploma in International Marketing and E-Commerce** contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** via tracked delivery\*.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Postgraduate Diploma in International Marketing and E-Commerce
Official N° of hours: 375 h.



<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



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» Duration: 6 months

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» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

