



# Postgraduate Diploma Therapeutic Techniques in Emergency Psychology

» Modality: online

» Duration: 6 months.

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/us/psychology/postgraduate-diploma/postgraduate-diploma-therapeutic-techniques-emergency-psychology

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# tech 6 | Introduction

The correct psychosocial development of the victims of emergency situations such as accidents, sudden deaths or catastrophes, once the traumatic event has occurred, depends, to a great extent, on their ability to accept and control their emotions. In the vast majority of cases, people, on their own, are not able to manage correctly what they have experienced, generating stress and anxiety related to the after-effects of the traumatic event and anxiety related to post-traumatic sequelae.

That is why the immediate intervention of psychology professionals should be a priority to be considered when a context occurs which, due to its characteristics, can seriously affect the patient's mental health. And in order that these specialists can have a program that allows them to catch up on the most innovative and effective techniques for this, TECH and its team of versed in the area have decided to develop a qualification that contemplates all these aspects.

Thus arises the Postgraduate Diploma in Therapeutic Techniques in Emergency Psychology, a complete and dynamic training that collects the most comprehensive information on the latest advances that have been made in this field. Through 600 hours of theoretical, practical and additional material, graduates will be able to deepen their knowledge of prevention strategies and stress management in emergency situations, as well as crisis therapies for psychotherapeutic intervention with victims of traumatic situations. Finally, they will be able to implement in their professional practice the most effective group techniques to work on the mental strengthening of the interveners (security and health corps).

For this purpose, they will have the best syllabus, prepared by a team of specialists in emergency psychology with a wide and extensive work experience in the participation in crisis contexts. Although undoubtedly, the most significant feature of this program is its convenient and accessible 100% online format, which will allow graduates to perfect their professional skills in a guaranteed way, without face-to-face classes or restricted schedules.

This **Postgraduate Diploma in Therapeutic Techniques in Emergency Psychology** contains the most complete and up-to-date program on the market. The most important features include:

- The development of practical cases presented by experts in Emergency Psychology
- The graphic, schematic, and practical contents with which they are created, provide scientific and practical information on the disciplines that are essential for professional practice
- Practical exercises where the self-assessment process can be carried out to improve learning
- Its special emphasis on innovative methodologies
- Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- Content that is accessible from any fixed or portable device with an Internet connection



A qualification designed by experts in Emergency Psychology with which you can delve into the ins and outs of prevention strategies innovative stress management"



Would you like to be able to offer a therapeutic service for interveners? Choose this Postgraduate Diploma and delve into the group and individual techniques that have had the best results to date"

The program includes, in its teaching staff, professionals from the sector who bring to this program the experience of their work, in addition to recognized specialists from prestigious reference societies and universities.

Its multimedia content, developed using the latest educational technology, will enable contextual and situated learning, i.e., a simulated environment that will provide immersive education programmed to learn in real situations.

The design of this program focuses on Problem-Based Learning, by means of which professionals will have to try to solve the different professional practice situations that will be posed to them throughout the educational course. For this purpose, the student will be assisted by an innovative interactive video system created by renowned and experienced experts.

In only 6 months, you will have perfected your professional competencies in the psychological management of crisis situations.

A qualification adapted to you, to your needs and to your needs and those of your sector: no on-site classes or restricted schedules.







# tech 10 | Objectives

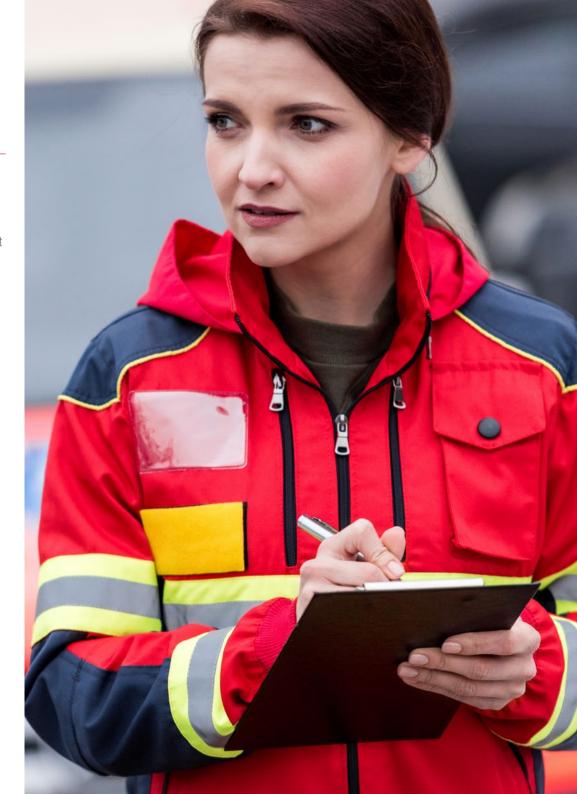


# **General Objectives**

- Know in detail the latest developments related to the effective intervention of the psychologist in crisis or emergency situations
- Delve in a specialized way into the different therapeutic techniques for stress management in traumatic situations
- Develop a broad and exhaustive knowledge of the most effective and innovative intervention strategies with first responders



Among the most important features of this Postgraduate Diploma is the inclusion of a section dedicated to teamwork, so that the professional can transmit the guidelines that favor a coordinated intervention"





# Module 1. Prevention and Management of Stress in Emergency Situations

- Understand the impact of stress and emergency situations on emergency personnel
- Study the psychological impact of exposure to emergency situations on emergency and urgent care professionals
- Learn the main stress management and psychological impact prevention techniques for emergency personnel

# Module 2. Group Techniques for Intervention with First Responders

- \* Know and study the main group techniques for intervention with first responders
- Know and study the main individual techniques for intervention with first responders
- Differentiate group techniques from individual techniques
- Know about Peer Support Systems
- Know the consequences of poor intervention

# Module 3. Crisis Therapy Psychotherapeutic Intervention with Victims of Traumatic Situations

- Study the principles of crisis therapy and crisis intervention
- Differentiate between different coping styles in traumatic situations
- Be aware of types of trauma, and the effects and consequences of traumatic situations for individuals
- Study Ellis' Rational Emotive Therapy for the treatment of trauma

### Module 4. The Crisis Intervention Team

- Study the profile of the psychologist specializing in crisis intervention for urgent care and emergencies
- Study the different professions that make up a crisis intervention team
- Know and learn the main guidelines to ensure effective practices in crisis intervention
- Study the present situation and the future of crisis intervention





# tech 14 | Structure and Content

# Module 1. Prevention and Management of Stress in Emergency Situations

- 1.1. Characteristics of Emergency Situations, Influencing Factors and Critical Psychological Impact Situations.
  - 1.1.1. Introduction to Psychological Impact
  - 1.1.2. Characteristics of Emergency Situations Influencing Psychological Impact
- 1.2. Psychological Impact on the Professional
  - 1.2.1. Trauma
  - 1.2.2. Vicarious Traumatization
  - 123 Disaster
  - 1.2.4. Relationship between Trauma and Disaster
- 1.3. Protective and Risk Factors in Trauma
  - 1.3.1. Protective Factors in Trauma
  - 1.3.2. Risk Factors in Trauma
- 1.4. Coping
  - 1.4.1. Empathy Fatigue
  - 1.4.2. Prevention
  - 1.4.3. Adaptation Mechanisms
- 1.5. Consequences of Psychological Impact
  - 1.5.1. Main Consequences of Psychological Impact
  - 1.5.2. Psychological Impact as a Factor in Post-traumatic Stress Disorder
  - 1.5.3. Treatment
- 1.6. Occupational Stress
  - 1.6.1. Conceptualization of Stress
  - 1.6.2. Risk Factors in Stress
  - 1.6.3. Consequences of Occupational Stress
- 1.7. Effects of Stress on Emergency Personnel
  - 1.7.1. Sources of Stress in Emergency Personnel
  - 1.7.2. Factor Affecting of Stress in Emergency Personnel
  - 1.7.3. Effects of Stress on Emergency Personnel
- 1.8. Pathologies that may Arise
  - 1.8.1. Post-Traumatic Stress and Secondary Post-Traumatic Stress
  - 1.8.2. Burnout Syndrome
  - 183 Countertransference

- 1.9. Pathologies in Emergency Personnel
  - 1.9.1. Post-Traumatic Stress and Secondary Post-Traumatic Stress
  - 1.9.2. Burnout Syndrome
  - 1.9.3. Countertransference
  - 1.9.4. Differences
- 1.10. General Techniques and Healthy Habits
  - 1.10.1. General Techniques for Stress Prevention and Management
  - 1.10.2. Healthy Habits as an Influential Factor
  - 1.10.3. Sleep

# Module 2. Group Techniques for Intervention with First Responders

- 2.1. The First Responders
  - 2.1.1. The First Responder
  - 2.1.2. Types of First Responders
  - 2.1.3. The Importance of Intervention
- 2.2. Group Techniques vs. Individual Techniques
  - 2.2.1. Introduction to the Concept of Group Techniques vs. Individual Techniques
  - 2.2.2. Main Group Techniques for Intervention with First Responders
  - 2.2.3. Main Individual Techniques for Intervention with First Responders
- 2.3. Physiological Stress Management Techniques
  - 2.3.1. Main Physiological Stress Management Techniques
  - 2.3.2. Efficacy of Physiological Stress Management Techniques
  - 2.3.3. New Physiological Stress Management Techniques
- 2.4. Cognitive-Behavioral Techniques for Stress Management.
  - 2.4.1. Introduction to Cognitive-Behavioral Techniques
  - 2.4.2. Main Cognitive-Behavioral Techniques for Stress Management.
- 2.5. When to Do Group Intervention with First Responders
  - 2.5.1. The Importance of Group Intervention
  - 2.5.2. Advantages of Group Intervention
  - 2.5.3. When is Group Intervention with First Responders Appropriate?
  - 2.5.4. Risks of Group Intervention
- 2.6. Peer Support Systems
  - 2.6.1. Introduction to the Concept of Peer Support Systems
  - 2.6.2. Types of Peer Support Systems
  - 2.6.3. Application in Children and Teenagers



# Structure and Content | 15 tech

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- 2.7.1. What is Defusing?
- 2.7.2. Technique Objectives
- 2.7.3. Advantages and Disadvantages of Defusing

# 2.8. Debriefing

- 2.8.1. What is Debriefing?
- 2.8.2. Technique Objectives
- 2.8.3. Technique Stages
- 2.8.4. Advantages and Disadvantages of Debriefing

### 2.9. Relaxation

- 2.9.1. What is Relaxation?
- 2.9.2. Technique Objectives
- 2.9.3. Advantages and Disadvantages

### 2.10. Demobilization

- 2.10.1. What is Demobilization?
- 2.10.2. Technique Objectives
- 2.10.3. Advantages and Disadvantages

# **Module 3.** Crisis Therapy Psychotherapeutic Intervention with Victims of Traumatic Situations

### 3.1. Trauma

- 3.1.1. Trauma
- 3.1.2. Main Types of Trauma
- 3.1.3. Post-Traumatic Stress Disorder

### 3.2. The Traumatic Event

- 3.2.1. Initial Reactions to Trauma
- 3.2.2. Secondary Reactions to Trauma
- 3.2.3. Explanatory Models

### 3.3. Trauma Assessment

- 3.3.1. How is Trauma Assessed?
- 3.3.2. Main Trauma Assessment Tools and Instruments

## 3.4. Long-Term Effects of Trauma on the Victim

- 3.4.1. Short-Term Effects vs. Long-Term Effects
- 3.4.2. Main Long-Term Effects of Trauma

# tech 16 | Structure and Content

- 3.5. Risks of Poor Intervention
  - 3.5.1. Features of Poor Intervention
  - 3.5.2. General Consequences of a Poor Intervention
  - 3.5.3. Specific Consequences of a Poor Intervention
- 3.6. Crisis Therapy vs. Crisis Intervention
  - 3.6.1. Introduction to Crisis Therapy
  - 3.6.2. Introduction to Intervention in Crisis
  - 3.6.3. Keys Considerations and Principles of Crisis Therapy
  - 3.6.4. Objectives of Crisis Therapy
- 3.7. Primary and Secondary Intervention
  - 3.7.1. What is Primary Intervention?
  - 3.7.2. Principles and Key Considerations for Primary Intervention
  - 3.7.3. What is Secondary Intervention?
  - 3.7.4. Principles and Key Considerations for Secondary Intervention
- 3.8. Ellis' Rational Emotive Therapy
  - 3.8.1. Introduction to Ellis' Rational Emotive Therapy
  - 3.8.2. Uses of Ellis' Rational Emotive Therapy
  - 3.8.3. Advantages and Disadvantages of Ellis' Rational Emotive Therapy
- 3.9. Coping Styles
  - 3.9.1. Types of Coping Styles
  - 3.9.2. Dysfunctional Coping Mechanisms for Trauma
- 3.10. Resilience
  - 3.10.1. Resilience: Concept and Characteristics
  - 3.10.2. Protective Factors and Resilience Enablers
  - 3.10.3. Harmful or Anti-Resilient Factors

# Module 4. The Crisis Intervention Team

- 4.1. Profile of the Psychologist in a Crisis Intervention Team
  - 4.1.1. The Emergency and Urgent Care Psychologist in Crisis
  - 4.1.2. Key Characteristics of the Psychologist in a Crisis Intervention Team
  - 4.1.3. The Role of the Psychologist in a Crisis Intervention Team
- 4.2. Other Roles within a Crisis Intervention Team
  - 4.2.1. Structure of Crisis Intervention Teams
  - 4.2.2. Types of Professionals within a Crisis Intervention Team
  - 4.2.3. Management and Coordination of Crisis Intervention Teams
- 4.3. Early Warning
  - 4.3.1. Prudent Attitudes
  - 4.3.2. Population Preparation
  - 4.3.3. Preparation of the Intervention Team
- 4.4. Crisis
  - 4.4.1. Crisis
  - 4.4.2. Types of Crisis
  - 4.4.3. Reaction
- 4.5. The Event
  - 4.5.1. General Event Appraisal
  - 4.5.2. Intervention Levels
  - 4.5.3. General Event Organization
- 4.6. Guidelines to Ensure Effective Teamwork
  - 4.6.1 Introduction to Teamwork
  - 4.6.2. Characteristics of Effective Teamwork
  - 4.6.3. Guidelines to Ensure Effective Teamwork



# Structure and Content | 17 tech

- 4.7. The Importance of Building Trust and Safety for Effectiveness
  - 4.7.1. Introduction to the Concept of Trust and Safety in Psychological Intervention
  - 4.7.2. Tools and Techniques for Trust and Safety Creation
  - 4.7.3. The Role of the Psychologist in Building Trust and Safety in Therapy and Psychological Intervention
- 4.8. Conflict Resolution within the Team
  - 4.8.1. Types of Conflict in the Team
  - 4.8.2. Techniques and Tools for Conflict Resolution within the Team
  - 4.8.3. The Process of Conflict Resolution within the Team
- 4.9. Communication and Media Relations
  - 4.9.1. Communication in Crisis Intervention
  - 4.9.2. The media
  - 4.9.3. Communication of Emergencies and Disasters with the Media
- 4.10. Present Situation and the Future of Crisis Intervention
  - 4.10.1. Present Situation of Crisis Intervention
  - 4.10.2. The Future of Crisis Intervention and Emergency and Urgent Care Psychology



Enroll in this Postgraduate Diploma and demonstrate your commitment to patients through a qualification that will allow you to increase their chances of psychological recovery"





# tech 20 | Methodology

### At TECH we use the Case Method

What should a professional do in a given situation? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Specialists learn better, faster, and more sustainably over time.

With TECH the psychologist experiences a way of learning that is shaking the foundations of traditional universities around the world.



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, trying to recreate the real conditions in the psychologist's professional practice.



Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method"

# The effectiveness of the method is justified by four fundamental achievements:

- 1. Psychologists who follow this method not only master the assimilation of concepts, but also develop their mental capacity by means of exercises to evaluate real situations and apply their knowledge.
- 2. Learning is solidly translated into practical skills that allow the psychologist to better integrate knowledge into clinical practice.
- 3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
- Students like to feel that the effort they put into their studies is worthwhile.
   This then translates into a greater interest in learning and more time dedicated to working on the course.



# tech 22 | Methodology

# Relearning Methodology

At TECH we enhance the case method with the best 100% online teaching methodology available: Relearning.

Our university is the first in the world to combine the study of clinical cases with a 100% online learning system based on repetition, combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.

The psychologist will learn through real cases and by solving complex situations in simulated learning environments.

These simulations are developed using state-of-the-art software to facilitate immersive learning.



# Methodology | 23 tech

At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

This methodology has trained more than 150,000 psychologists with unprecedented success in all clinical specialties. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

Relearning will allow you to learn with less effort and better performance, involving you more in your training, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation for success.

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by our learning system is 8.01, according to the highest international standards.

# tech 24 | Methodology

This program offers the best educational material, prepared with professionals in mind:



## **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



# **Latest Techniques and Procedures on Video**

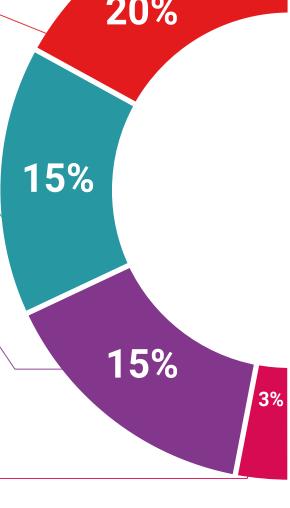
TECH introduces students to the latest techniques, to the latest educational advances, to the forefront of current psychology. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch the videos as many times as you like.



### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".





### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.

# Expert-Led Case Studies and Case Analysis Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.

# **Testing & Retesting**



We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

### Classes



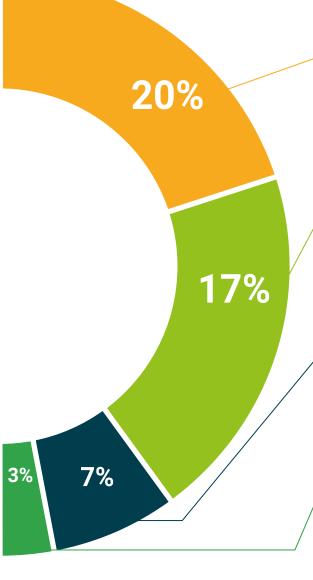
There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.

### **Quick Action Guides**



TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.







# tech 28 | Certificate

This **Postgraduate Diploma in Therapeutic Techniques in Emergency Psychology** contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma**, issued by **TECH Technological University** via tracked delivery\*.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Postgraduate Diploma in Therapeutic Techniques in Psychology of Emergencies

Official No of Hours: 600 h.



Mr./Ms. \_\_\_\_\_, with identification number \_\_\_\_\_ For having passed and accredited the following program

### POSTGRADUATE DIPLOMA

in

### Therapeutic Techniques in Emergency Psychology

This is a qualification awarded by this University, equivalent to 600 hours, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH is a Private Institution of Higher Education recognized by the Ministry of Public Education as of June 28, 2018.

June 17, 2020

Tere Guevara Navarro

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e TECH Code: AFWORD23S techtitute.com/certi

<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



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