

# Postgraduate Certificate

## Decision Making and Communication in Nursing Leadership





## Postgraduate Certificate

### Decision Making and Communication in Nursing Leadership

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Technological University
- » Dedication: 16h/week
- » Schedule: at your own pace
- » Exams: online

Website: [www.techtute.com/pk/nursing/postgraduate-certificate/decision-making-communication-nursing-leadership](http://www.techtute.com/pk/nursing/postgraduate-certificate/decision-making-communication-nursing-leadership)

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# 01

# Introduction

For nursing services to acquire the relevant role it deserves in the healthcare field, it is necessary to have a management team capable of guiding it toward professional excellence. This is the only way to acquire the reputation it deserves for the effort that is made on a daily basis. This TECH Technological University program is especially aimed at nurses who wish to reach a managerial position and who must develop specific skills for proper decision making, as well as for comprehensive communication with their entire team. A 100% online program that will be crucial to your best performance and training.



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*Only a good leader will be capable of placing their team among the elite in the profession. You will be in charge of guiding yourself on right path to achieve it.*

Today's society demands excellent healthcare services capable of providing personalized patient care. It is essential to have specialized management teams that are up to date with the latest developments in the field and are capable of applying the techniques and strategies needed to make the right decisions. With this premise in mind, TECH Technological University offers this program, thanks to which nurses will be able to develop specific skills for their work.

Specifically, the program covers everything related to decision-making and communication in nursing leadership, from motivational aspects for the team, to delegation, management coaching, management in the complexity of care, decision-making techniques and conflict management. That way students will be able to acquire, in only 6 weeks, an overview of the field in this subject matter.

Furthermore, one of the main advantages of this program is that it is taught in a 100% online format, so students will be free to choose where and when to study. All you need is a computer or mobile device with an Internet connection. And, all of this, with a highly prestigious teaching staff and the best teaching methodology on the market.

This **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership** contains the most complete and up-to-date scientific program on the market. Its most notable features are:

- ♦ Practical cases developed by experts in management of nursing procedures and other disciplines.
- ♦ The graphic, schematic, and practical contents with which they are created provide scientific and practical information on the situations that regularly occur in the hospital setting.
- ♦ Presentation of practical workshops on procedures and decision making.
- ♦ Algorithm-based interactive learning system for decision-making in the situations that are presented to the student.
- ♦ Action protocols, where you can find the latest trends in healthcare management.
- ♦ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ♦ Special emphasis is put on the scientific method and research methodology in health management.
- ♦ Content that is accessible from any fixed or portable device with an Internet connection



*Learn how to make crucial decisions  
in the healthcare setting that result  
in better care for patients.*



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*Do you make good decisions, but lack the ability to communicate them effectively to your team? Enroll in the program now to improve your skills in record time.*

The teaching staff includes professionals from the field of nursing, who bring their experience to this training program, as well as renowned specialists from leading communities and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide an immersive training experience designed to train students for real-life situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise throughout the program. For this purpose, the professional will be assisted by an innovative interactive video system created by renowned and experienced experts.

*TECH offers you multiple case studies which will be essential to improve your training in a short period of time.*

*It's time for you to move into senior nursing management. With this Postgraduate Certificate, you will be one step closer to achieving it.*



# 02 Objectives

This degree is aimed at nurses in managerial positions or who want to shift their career toward management. To this end, they are offered a comprehensive study plan with the main objective of providing them with the necessary tools to be able to make effective decisions, taking into account the needs of their department. They will also learn how to communicate all the relevant aspects for the proper functioning of their department to the rest of the team.





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*You will be responsible for resolving possible team conflicts. With this program, you will learn to do precisely that”*



## General Objectives

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- ♦ Analyze the theories and models of the organization and working of Healthcare Systems, focusing on their political, social, legal and economic foundations and their organizational structure.
- ♦ Approach clinical management using the criteria of efficacy, efficiency, effectiveness, equity, performance and profitability, and the solution of problems through the appropriate use of information systems.
- ♦ Describe the principles of clinical management that allow for planning, organization, management and evaluation of a center, service or care unit.





### Specific Objectives

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- ♦ Be able to apply different motivational and leadership techniques.
- ♦ Know how to make decisions related to time management.
- ♦ Be able to apply effective strategies for resolving possible conflicts.



*Develop the management and leadership skills that will enable you to manage successful nursing teams.*



03

# Structure and Content

Nursing services must enjoy adequate communication between management and staff to improve patient care. This requires managers capable of making effective decisions and who know how to communicate changes to all the teams involved. This study plan is designed so that students learn to develop the necessary skills to perform quality nursing management.





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*Your decisions will be key to achieve greater team effectiveness. Enroll in the program now to improve your skills in in this field.*

**Module 1.** Decision Making and Communication in Nursing Leadership.

- 1.1. Leadership and Team Leadership.
- 1.2. People-Related Motivation: Stress and Emotion Management.
- 1.3. Delegation.
- 1.4. Executive Coaching.
- 1.5. Decision Making and Time Management.
- 1.6. The Decision Process. Complex Care Management.
- 1.7. Techniques for Decision-Making.
- 1.8. Communication.
- 1.9. Meetings.
- 1.10. Conflict Management.







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*Good leaders must be able to keep their teams informed about changes in the organization. With this program you will be given the keys to do precisely that.*

# 04 Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



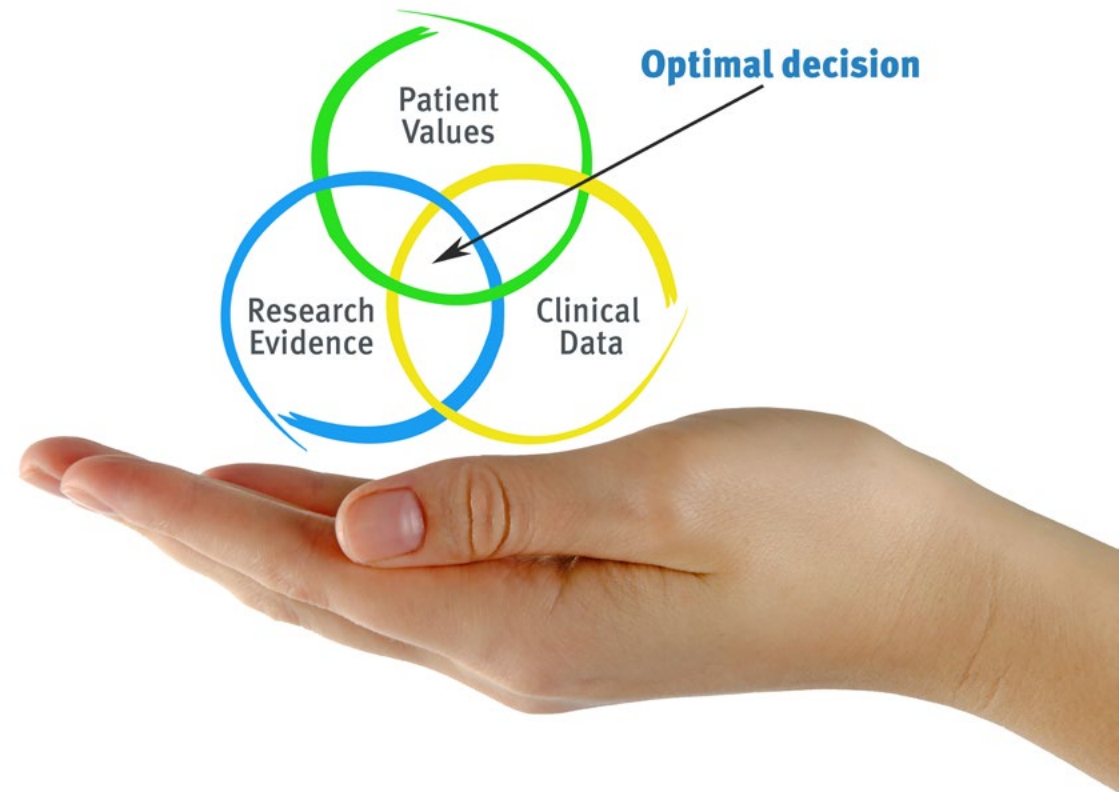
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*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## At TECH Nursing School we use the Case Method

In a given situation, what should a professional do? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Nurses learn better, faster, and more sustainably over time.

*With TECH, nurses can experience a learning methodology that is shaking the foundations of traditional universities around the world.*



According to Dr. Gervas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, in an attempt to recreate the real conditions in professional nursing practice.



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*Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method.*

The effectiveness of the method is justified by four fundamental achievements:

1. Nurses who follow this method not only grasp concepts, but also develop their mental capacity, by evaluating real situations and applying their knowledge.
2. The learning process has a clear focus on practical skills that allow the nursing professional to better integrate knowledge acquisition into the hospital setting or primary care.
3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.



## Relearning Methodology

At TECH, we enhance the Harvard case method with the best 100% online teaching methodology available: Relearning.

This university is the first in the world to combine case studies with a 100% online learning system based on repetition combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.

*The nurse will learn through real cases and by solving complex situations in simulated learning environments. These simulations are developed using state-of-the-art software to facilitate immersive learning.*





At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

With this methodology we have trained more than 175,000 nurses with unprecedented success in all specialities regardless of practical workload. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

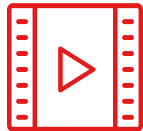
*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by TECH's learning system is 8.01, according to the highest international standards.



This program offers the best educational material, prepared with professionals in mind:



#### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is really specific and precise.

These contents are then adapted in audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high-quality pieces in each and every one of the materials that are made available to the student.



#### Nursing Techniques and Procedures on Video

We introduce you to the latest techniques, to the latest educational advances, to the forefront of current medical techniques. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch them as many times as you want.



#### Interactive Summaries

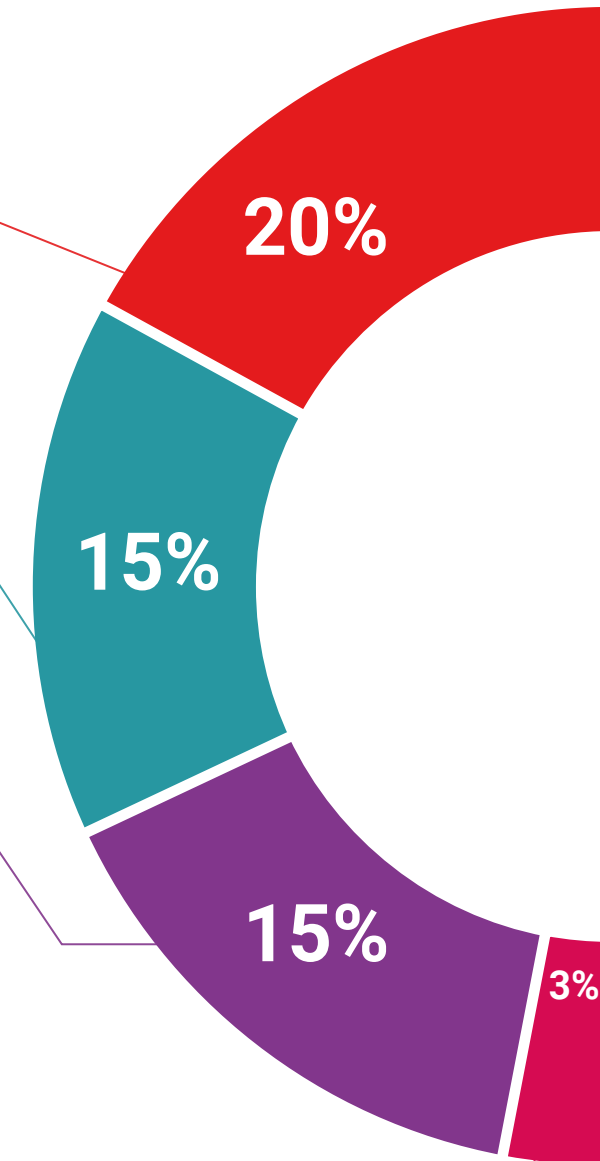
The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

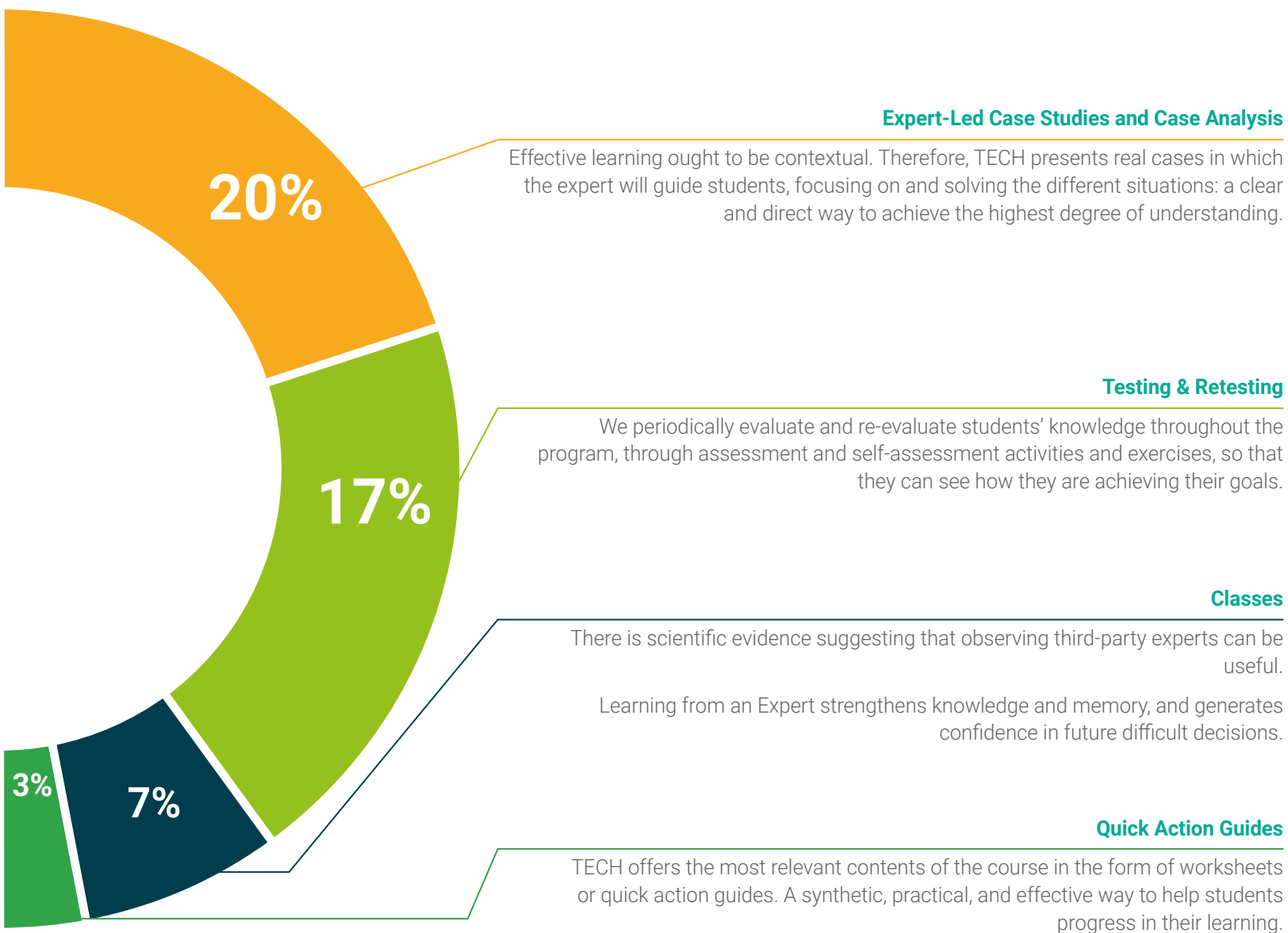


#### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.







# 05 Certificate

The Postgraduate Certificate in Decision Making and Communication in Nursing Leadership guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Technological University.



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*Successfully complete this program and  
receive your university qualification without  
having to travel or fill out laborious paperwork”*

This **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership** contains the most complete and up-to-date scientific program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Certificate** issued by **TECH Technological University** via tracked delivery.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Certificate, and meets the requirements commonly demanded by labor exchanges, competitive examinations and professional career evaluation committees.

Title: **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership**

Official N° of Hours: **150 hours**.





future  
health confidence people  
education information tutors  
guarantee accreditation teaching  
institutions technology learning  
community commitment  
personalized service innovation  
knowledge present  
online training  
development language  
virtual classroom



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