



# Postgraduate Certificate Crisis Intervention Team

» Modality: online

» Duration: 6 weeks

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/pk/nursing/postgraduate-certificate/crisis-intervention-team

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### tech 06 | Introduction

Crisis intervention work must be perfectly coordinated to be effective and to reduce impact on victims as much as possible. The preventive case assessment, prudent attitudes and team preparation will be decisive in their performance and will influence the wellbeing of accident environment. In addition, professionals in this area should not forget that applying communication and relationship strategies is key in the relationship with family members and in a second phase of crisis context.

In this case, nurse must not only dominate their technical health performance, but must also apply psychology strategies to care for patients and even their own colleagues in accordance with professional ethics. For this purpose, TECH has designed a complete and rigorous Certificate that addresses conflict resolution from within an intervention team, importance of creating trusting environments that provide security to the psychological intervention, as well as organization before the event and preadvertences in population. All this, focusing the professional to optimize their care in critical situations and improve performance of their health action, among many other advantages.

This is a unique opportunity with the endorsement of experienced teachers in the sector who already apply latest techniques in strategic disaster care. Throughout 6 weeks, students will receive a multitude of audiovisual materials in different formats that will facilitate their studies and give them dynamism that today's professionals demand. In addition, its 100% online mode allows remote study, without time constraints and without having to abandon other areas of their personal life.

This **Postgraduate Certificate in Crisis Intervention Team** contains the most complete and up-to-date scientific program on the market. The most important features include:

- The development of case studies presented by experts in Psychology and Emergency Services
- The graphic, schematic, and practical contents with which they are created, provide scientific and practical information on the disciplines that are essential for professional practice
- Practical exercises where self-assessment can be used to improve learning
- Its special emphasis on innovative methodologies
- Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- Content that is accessible from any fixed or portable device with an Internet connection



Get an insight into crisis reactions and dominate victims' emotional state from your role as a nurse in borderline situations"



TECH offers you 150 hours of the best audiovisual material so that you can study from wherever you want and without fixed schedules that limit your professional and personal organization"

The program includes, in its teaching staff, professionals from the sector who bring to this education experience of their work, in addition to recognized specialists from reference societies and prestigious universities.

Its multimedia content, developed with the latest educational technology, will allow the professional a situated and contextual learning, that is, a simulated environment that will provide an immersive education programmed to prepare for real situations.

The design of this program focuses on problem-based learning, through which the professional must try to solve the different professional practice situations that arise during the academic year. For this purpose, the student will be assisted by an innovative interactive video system created by renowned experts.

Ensure good teamwork in your healthcare environment thanks to the keys that TECH will provide you with in just 6 weeks of academic instruction.

A Certificate with which you will focus on the future of intervention and thanks to which you will deepen in new psychological theories for these cases.







### tech 10 | Objectives



## **General Objectives**

- To work on improving guidelines to ensure good teamwork
- To develop specialized knowledge on most effective techniques to ensure a work environment based on trust and safety



Don't wait any longer, meet your expectations with a Postgraduate expectations with a Postgraduate Certificate that adapts to you and the current digital paradigm so that you are at forefront of professional crisis intervention"





### Objectives | 11 tech



### **Specific Objectives**

- To know the psychologist's profile specialized in urgent and emergency crisis intervention
- To study different professions found in a crisis intervention team
- To know and learn the main guidelines to ensure a good outcome in crisis intervention work
- To study the present and future of crisis intervention





### tech 14 | Structure and Content

#### Module 1. The Crisis Intervention Team

- 1.1. Profile of the Psychologist in a Crisis Intervention Team
  - 1.1.1. The Emergency Psychologist in Crisis
  - 1.1.2. Key Characteristics of the Psychologist in a Crisis Intervention Team
  - 1.1.3. The Role of the Psychologist in a Crisis Intervention Team
- 1.2. Other Roles within a Crisis Intervention Team
  - 1.2.1. Structure of Crisis Intervention Teams
  - 1.2.2. Types of Professionals within a Crisis Intervention Team
  - 1.2.3. Management and Coordination of Crisis Intervention Teams
- 1.3. Early Warning
  - 1.3.1. Prudent Attitudes
  - 1.3.2. Population Preparation
  - 1.3.3. Preparation of the Intervention Team
- 1.4. Crisis
  - 1.4.1. Crisis
  - 1.4.2. Types of Crisis
  - 1.4.3. Reaction
- 1.5. The Event
  - 1.5.1. General Event Appraisal
  - 1.5.2. Intervention Levels
  - 1.5.3. General Event Organisation
- 1.6. Guidelines to Ensure Effective Teamwork
  - 1.6.1. Introduction to Teamwork
  - 1.6.2. Characteristics of Effective Teamwork
  - 1.6.3. Guidelines to Ensure Effective Teamwork
- 1.7. The Importance of Building Trust and Safety for Effectiveness
  - 1.7.1. Introduction to the Concept of Trust and Safety in Psychological Intervention
  - 1.7.2. Tools and Techniques for Trust and Safety Creation
  - 1.7.3. The Role of the Psychologist in Building Trust and Safety in Therapy and Psychological Intervention





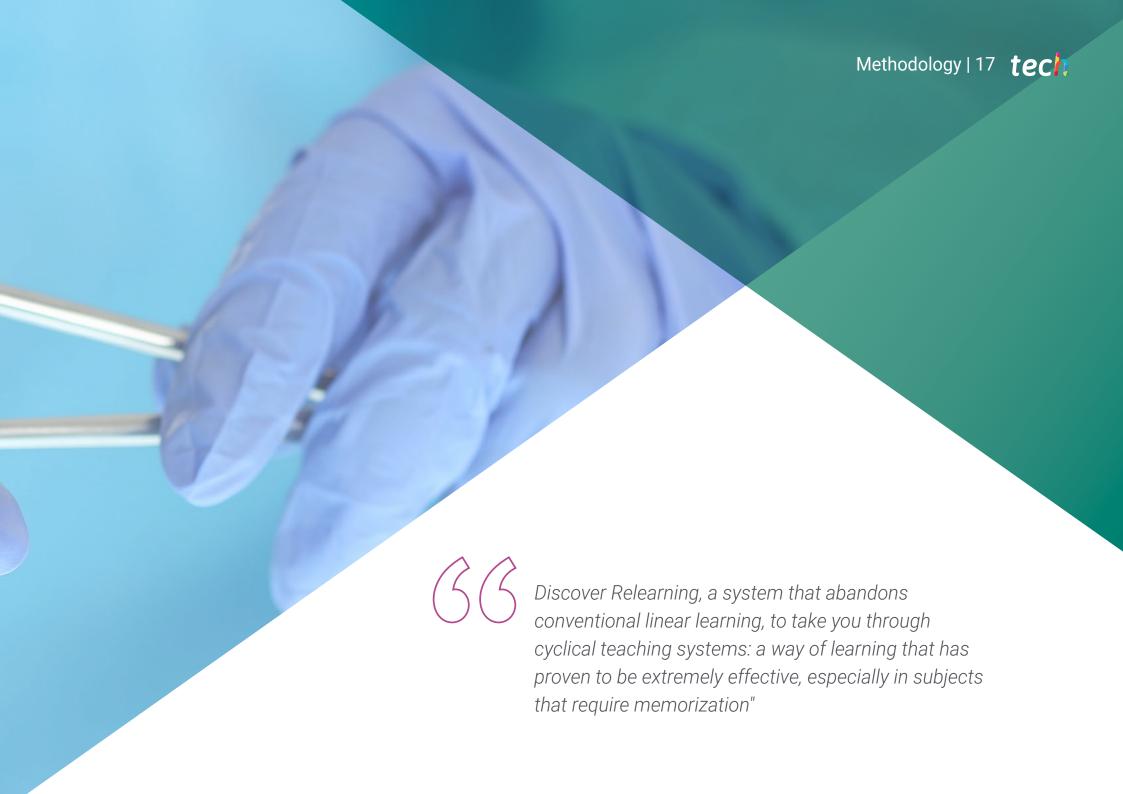
### Structure and Content | 15 tech

- 1.8. Conflict Resolution within the Team
  - 1.8.1. Types of Conflict in the Team
  - 1.8.2. Techniques and Tools for Conflict Resolution within the Team
  - 1.8.3. The Process of Conflict Resolution within the Team
- 1.9. Communication and Media Relations
  - 1.9.1. Communication in Crisis Intervention
  - 1.9.2. The media
  - 1.9.3. Communication of Emergencies and Disasters with the Media
- 1.10. Present Situation and the Future of Crisis Intervention
  - 1.10.1. Present Situation of Crisis Intervention
  - 1.10.2. The Future of Crisis Intervention and Emergency Psychology



You will not depend on schedules or travel, study from wherever you want thanks to a 100% online modality with which you will receive the complete education and you will go deep into crisis intervention"



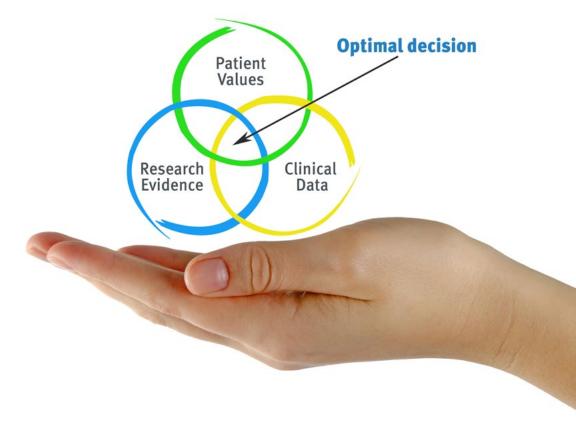


### tech 18 | Methodology

### At TECH Nursing School we use the Case Method

In a given situation, what should a professional do? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Nurses learn better, faster, and more sustainably over time.

With TECH, nurses can experience a learning methodology that is shaking the foundations of traditional universities around the world.



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, in an attempt to recreate the real conditions in professional nursing practice.



Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method"

#### The effectiveness of the method is justified by four fundamental achievements:

- Nurses who follow this method not only grasp concepts, but also develop their mental capacity, by evaluating real situations and applying their knowledge.
- 2. The learning process has a clear focus on practical skills that allow the nursing professional to better integrate knowledge acquisition into the hospital setting or primary care.
- 3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
- 4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.





### Relearning Methodology

At TECH we enhance the case method with the best 100% online teaching methodology available: Relearning.

This university is the first in the world to combine case studies with a 100% online learning system based on repetition combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.

The nurse will learn through real cases and by solving complex situations in simulated learning environments.

These simulations are developed using state-of-the-art software to facilitate immersive learning.



### Methodology | 21 tech

At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

With this methodology we have trained more than 175,000 nurses with unprecedented success in all specialities regardless of practical workload. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by TECH's learning system is 8.01, according to the highest international standards.

### tech 22 | Methodology

This program offers the best educational material, prepared with professionals in mind:



#### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is really specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Nursing Techniques and Procedures on Video

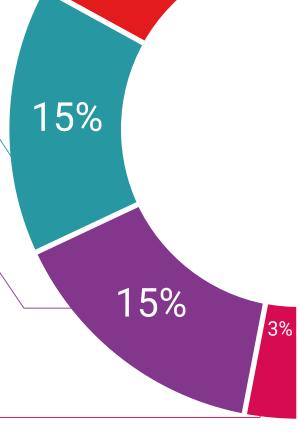
We introduce you to the latest techniques, to the latest educational advances, to the forefront of current medical techniques. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch them as many times as you want.



#### Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".





#### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.

## Expert-Led Case Studies and Case Analysis Therefore, TECH presents real cases in which

Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.

#### **Testing & Retesting**



We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

#### Classes



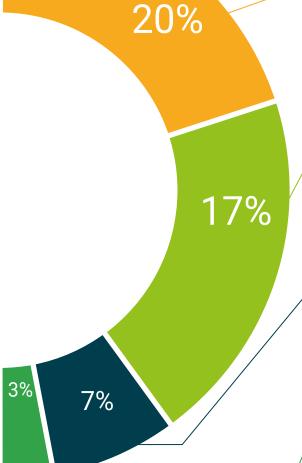
There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.

#### **Quick Action Guides**



TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.







### tech 26 | Certificate

This **Postgraduate Certificate in Crisis Intervention Team** contains the most complete and up-to-date scientific on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Certificate** issued by **TECH Technological University** via tracked delivery\*.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Certificate, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: **Postgraduate Certificate in Crisis Intervention Team**Official N° of Hours: **150 h.** 



Mr./Ms. \_\_\_\_\_, with identification number \_\_\_\_ For having passed and accredited the following program

#### POSTGRADUATE CERTIFICATE

in

#### Crisis Intervention Team

This is a qualification awarded by this University, equivalent to 150 hours, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH is a Private Institution of Higher Education recognized by the Ministry of Public Education as of June 28, 2018.

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This qualification must always be accompanied by the university degree issued by the competent authority to practice professionally in each countries.

que TECH Code: AFWORD23S techtitute.com/certif

<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.

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education information tutors
guarantee accreditation teaching
institutions technology learning
community commitment



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