



# Postgraduate Certificate

Relationship with the Hematology Patient

» Modality: online

» Duration: 6 weeks

» Certificate: TECH Global University

» Accreditation: 6 ECTS

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/us/nursing/postgraduate-certificate/relationhsip-hematology-patient

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# tech 06 | Introduction to the Program

The relationship with hematology patients is fundamental in nursing care, as these patients require specialized care and close monitoring due to the complexity of their treatments and the vulnerability of their health status. This means that nurses must play an active role in the health education of patients and their families, ensuring an adequate understanding of the disease and its treatment.

This is how this Postgraduate Certificate came about, which will include techniques of active listening, empathy and skills for dealing with difficult conversations, which is essential for offering adequate support at each stage of treatment. In this sense, the importance of clear and compassionate communication will be explored in depth, creating an environment in which the patient feels understood and supported.

Likewise, the emotional and psychological needs of hematologiy patients and their families will be addressed, a fundamental aspect given that diagnosis and treatment can generate high levels of anxiety, fear and stress. Support strategies will also be offered, such as emotional containment interventions and the creation of safe spaces for patients and their loved ones to express their emotions.

Finally, stress and healthcare pressure, common situations in the healthcare environment, particularly in the care of patients with hematological diseases, will be addressed. For this reason, experts will be trained in self-care techniques, stress management and the promotion of personal well-being, which is crucial to avoid professional burnout.

In this way, TECH has created a high-quality, completely online academic program that will allow graduates to access all academic content from any electronic device with an Internet connection. This will eliminate barriers such as the obligation to attend on-site classes or the limitations of fixed schedules. In turn, it will incorporate the innovative Relearning methodology, which focuses on the strategic repetition of essential concepts to ensure effective and dynamic learning.

This Postgraduate Certificate in Relationship with the Hematology Patient contains the most complete and up-to-date scientific program on the market. The most important features include:

- The development of case studies presented by experts with a deep knowledge of detection and intervention techniques in Hematology Nursing, which facilitate the work of nurses in clinics, hospitals and other healthcare centers.
- The graphic, schematic and eminently practical contents with which it is conceived gather scientific and practical information on those disciplines that are indispensable for professional practice
- Practical exercises where the self-assessment process can be carried out to improve learning
- Its special emphasis on innovative methodologies
- Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- Content that is accessible from any fixed or portable device with an Internet connection



You will study in depth the evolution of humanization models in the health system, creating work environments that value the patient from a holistic perspective, where support is offered for both body and mind"

# Introduction | 07 tech



You will analyze the critical stages in the evolution of the disease and how nurses can offer adequate support in vulnerable situations, including the management of interventions and the use of support groups"

The program's teaching staff includes professionals from the field who contribute their work experience to this educational program, as well as renowned specialists from leading societies and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide immersive education programmed to prepare for real situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise during the course. For this purpose, students will be assisted by an innovative interactive video system created by renowned and experienced experts.

You will incorporate the best practices for supporting your patients in the most difficult moments, guaranteeing that they receive comprehensive care that considers both their physical and emotional needs.

You will receive comprehensive education that will allow you to strengthen your interpersonal skills and establish effective communication with hematology patients, their families and the multidisciplinary team.







# tech 10 | Why Study at TECH?

#### The world's best online university, according to FORBES

The prestigious Forbes magazine, specialized in business and finance, has highlighted TECH as "the best online university in the world" This is what they have recently stated in an article in their digital edition in which they echo the success story of this institution, "thanks to the academic offer it provides, the selection of its teaching staff, and an innovative learning method oriented to form the professionals of the future".

#### The best top international faculty

TECH's faculty is made up of more than 6,000 professors of the highest international prestige. Professors, researchers and top executives of multinational companies, including Isaiah Covington, performance coach of the Boston Celtics; Magda Romanska, principal investigator at Harvard MetaLAB; Ignacio Wistumba, chairman of the department of translational molecular pathology at MD Anderson Cancer Center; and D.W. Pine, creative director of TIME magazine, among others.

#### The world's largest online university

TECH is the world's largest online university. We are the largest educational institution, with the best and widest digital educational catalog, one hundred percent online and covering most areas of knowledge. We offer the largest selection of our own degrees and accredited online undergraduate and postgraduate degrees. In total, more than 14,000 university programs, in ten different languages, making us the largest educational institution in the world.



The most complete syllabus





World's
No.1
The World's largest
online university

#### The most complete syllabuses on the university scene

TECH offers the most complete syllabuses on the university scene, with programs that cover fundamental concepts and, at the same time, the main scientific advances in their specific scientific areas. In addition, these programs are continuously updated to guarantee students the academic vanguard and the most demanded professional skills. and the most in-demand professional competencies. In this way, the university's qualifications provide its graduates with a significant advantage to propel their careers to success.

#### A unique learning method

TECH is the first university to use Relearning in all its programs. This is the best online learning methodology, accredited with international teaching quality certifications, provided by prestigious educational agencies. In addition, this innovative academic model is complemented by the "Case Method", thereby configuring a unique online teaching strategy. Innovative teaching resources are also implemented, including detailed videos, infographics and interactive summaries.

#### The official online university of the NBA

TECH is the official online university of the NBA. Thanks to our agreement with the biggest league in basketball, we offer our students exclusive university programs, as well as a wide variety of educational resources focused on the business of the league and other areas of the sports industry. Each program is made up of a uniquely designed syllabus and features exceptional guest hosts: professionals with a distinguished sports background who will offer their expertise on the most relevant topics.

#### **Leaders in employability**

TECH has become the leading university in employability. Ninety-nine percent of its students obtain jobs in the academic field they have studied within one year of completing any of the university's programs. A similar number achieve immediate career enhancement. All this thanks to a study methodology that bases its effectiveness on the acquisition of practical skills, which are absolutely necessary for professional development.











#### **Google Premier Partner**

The American technology giant has awarded TECH the Google Premier Partner badge. This award, which is only available to 3% of the world's companies, highlights the efficient, flexible and tailored experience that this university provides to students. The recognition not only accredits the maximum rigor, performance and investment in TECH's digital infrastructures, but also places this university as one of the world's leading technology companies.

#### The top-rated university by its students

Students have positioned TECH as the world's top-rated university on the main review websites, with a highest rating of 4.9 out of 5, obtained from more than 1,000 reviews. These results consolidate TECH as the benchmark university institution at an international level, reflecting the excellence and positive impact of its educational model.



The program will include topics on understanding the most common hematologic diseases, their treatments and the latest innovations in therapies. It will also focus on the development of interpersonal skills, providing tools for effective communication with patients and their families, as well as strategies to address their emotional and psychological needs. In addition, it will delve into stress management in the healthcare environment, with self-care and wellness techniques. Finally, nurses will be trained in humanization models in healthcare and in comprehensive care, favoring a holistic assessment of the patient.



# tech 14 | Syllabus

### Module 1. Relationship with the Hematology Patient

- 1.1. Humanization of Hematology Patient Care in Nursing
  - 1.1.1. Humanization, Therapeutic Relationship
  - 1.1.2. Evolution of the Nurse-Patient Relationship
  - 1.1.3. Importance of Humanization in Nursing Care
- 1.2. Humanization Tools and Techniques in Daily Nursing Practice
  - 1.2.1. Active Listening
  - 1.2.2. Verbal and Non-Verbal Communication
  - 1.2.3. Impact of Empathy on the Relationship with the Patient
- 1.3. Models of Nurse-Patient Bonding and Relationship
  - 1.3.1. Nursing Models
  - 1.3.2. Holistic Model of Care
  - 1.3.3. Traditional and Humanized Models. Comparison
  - 1.3.4. Nurse-Patient Relationship in Today's Nursing
- 1.4. Humanized Environments (I): Grief and Support for Hematology Patients in the Nursing Department
  - 1.4.1. Stages of Grief
  - 1.4.2. Physical and Emotional Consequences
  - 1.4.3. Importance of Grief Support
- 1.5. Humanized Environments (II): Relationship between the Health Team, Patient and Family
  - 1.5.1. Role of the Patient in Shared Decision Making
  - 1.5.2. Impact of the Disease on the Family
  - 1.5.3. Communication between the Health Team, the Patient and the Family
- 1.6. Support Network and Resources for the Well-being and Satisfaction of Patients and Families
  - 1.6.1. Family Therapy and Support Groups
  - 1.6.2. Strategies for Emotional Support for Families
  - 1.6.3. Support Networks and Resources





# Syllabus | 15 tech

- 1.7. Nurse-Hematology Patient Relationship in Terminal Situations. Personalized Care
  - 1.7.1. Nurse-Hematology Patient Relationship in Terminal Situations
  - 1.7.2. Management of Patient Needs
  - 1.7.3. Compassionate and Personalized Care
- 1.8. Care Burden and Impact on the Nurse-Patient Relationship in Care
  - 1.8.1. Care Burden
  - 1.8.2. Dehumanization in Health Systems
  - 1.8.3. Impact of Care Burden on Quality of Care
- 1.9. Self-Care in Nursing Professionals: Stress and Emotion Management in Multidisciplinary Teams
  - 1.9.1. Time Management Techniques
  - 1.9.2. Prioritization of Tasks and Care
  - 1.9.3. Fostering Teamwork and Interdisciplinary Collaboration
  - 1.9.4. Training in Stress Management Skills
- 1.10. Self-Care Strategies in Nursing Professionals
  - 1.10.1. Strategies for Self-Help and Self-Care
  - 1.10.2. Working in Humanized Hospital Environments
  - 1.10.3. Importance of Supervision and Support
  - 1.10.4. Implementation of Healthy Boundaries



You will delve into the interpersonal skills necessary to establish effective and comprehensive communication with hematology patients, their families and the multidisciplinary team"



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You will emphasize the management of stress and healthcare pressure, common elements in nursing practice in hematological contexts, through the best teaching materials, at the technological and academic forefront"

# tech 18 | Teaching Objectives



# **General Objectives**

- Underpin the concepts of humanization in nursing care for hematology patients
- Establish care practices that place the patient and their family at the center of the care process



You will identify the specific needs of your patients, who often face complex and lengthy treatments, providing them with emotional and psychological support, thanks to an extensive library of multimedia resources"





### Teaching Objectives | 19 tech



# **Specific Objectives**

- Gain an in-depth understanding of interpersonal skills in order to establish effective and comprehensive communication with hematology patients, their families and the multidisciplinary team
- Identify the emotional and psychological needs of hematology patients and their families and offer strategies to support them during difficult times
- Develop skills to manage stress and healthcare burdens, promoting knowledge of self-care techniques and the well-being of nursing staff
- Study in depth the evolution of humanization models in the health system and create work environments that allow the patient to be assessed from a holistic point of view
- Analyze the stages and manifestations of critical situations in vulnerable patients, training nursing staff to offer support, interventions and support groups



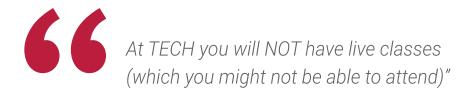


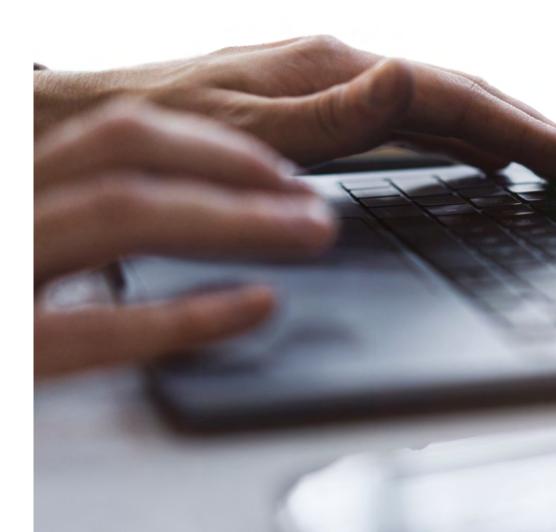
### The student: the priority of all TECH programs

In TECH's study methodology, the student is the main protagonist.

The teaching tools of each program have been selected taking into account the demands of time, availability and academic rigor that, today, not only students demand but also the most competitive positions in the market.

With TECH's asynchronous educational model, it is students who choose the time they dedicate to study, how they decide to establish their routines, and all this from the comfort of the electronic device of their choice. The student will not have to participate in live classes, which in many cases they will not be able to attend. The learning activities will be done when it is convenient for them. They can always decide when and from where they want to study.







### The most comprehensive study plans at the international level

TECH is distinguished by offering the most complete academic itineraries on the university scene. This comprehensiveness is achieved through the creation of syllabi that not only cover the essential knowledge, but also the most recent innovations in each area.

By being constantly up to date, these programs allow students to keep up with market changes and acquire the skills most valued by employers. In this way, those who complete their studies at TECH receive a comprehensive education that provides them with a notable competitive advantage to further their careers.

And what's more, they will be able to do so from any device, pc, tablet or smartphone.



TECH's model is asynchronous, so it allows you to study with your pc, tablet or your smartphone wherever you want, whenever you want and for as long as you want"

# tech 24 | Study Methodology

#### Case Studies and Case Method

The case method has been the learning system most used by the world's best business schools. Developed in 1912 so that law students would not only learn the law based on theoretical content, its function was also to present them with real complex situations. In this way, they could make informed decisions and value judgments about how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

With this teaching model, it is students themselves who build their professional competence through strategies such as Learning by Doing or Design Thinking, used by other renowned institutions such as Yale or Stanford.

This action-oriented method will be applied throughout the entire academic itinerary that the student undertakes with TECH. Students will be confronted with multiple real-life situations and will have to integrate knowledge, research, discuss and defend their ideas and decisions. All this with the premise of answering the question of how they would act when facing specific events of complexity in their daily work.



### Relearning Methodology

At TECH, case studies are enhanced with the best 100% online teaching method: Relearning.

This method breaks with traditional teaching techniques to put the student at the center of the equation, providing the best content in different formats. In this way, it manages to review and reiterate the key concepts of each subject and learn to apply them in a real context.

In the same line, and according to multiple scientific researches, reiteration is the best way to learn. For this reason, TECH offers between 8 and 16 repetitions of each key concept within the same lesson, presented in a different way, with the objective of ensuring that the knowledge is completely consolidated during the study process.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.



# tech 26 | Study Methodology

### A 100% online Virtual Campus with the best teaching resources

In order to apply its methodology effectively, TECH focuses on providing graduates with teaching materials in different formats: texts, interactive videos, illustrations and knowledge maps, among others. All of them are designed by qualified teachers who focus their work on combining real cases with the resolution of complex situations through simulation, the study of contexts applied to each professional career and learning based on repetition, through audios, presentations, animations, images, etc.

The latest scientific evidence in the field of Neuroscience points to the importance of taking into account the place and context where the content is accessed before starting a new learning process. Being able to adjust these variables in a personalized way helps people to remember and store knowledge in the hippocampus to retain it in the long term. This is a model called Neurocognitive context-dependent e-learning that is consciously applied in this university qualification.

In order to facilitate tutor-student contact as much as possible, you will have a wide range of communication possibilities, both in real time and delayed (internal messaging, telephone answering service, email contact with the technical secretary, chat and videoconferences).

Likewise, this very complete Virtual Campus will allow TECH students to organize their study schedules according to their personal availability or work obligations. In this way, they will have global control of the academic content and teaching tools, based on their fast-paced professional update.



The online study mode of this program will allow you to organize your time and learning pace, adapting it to your schedule"

### The effectiveness of the method is justified by four fundamental achievements:

- 1. Students who follow this method not only achieve the assimilation of concepts, but also a development of their mental capacity, through exercises that assess real situations and the application of knowledge.
- 2. Learning is solidly translated into practical skills that allow the student to better integrate into the real world.
- 3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
- 4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.

### Study Methodology | 27 tech

### The university methodology top-rated by its students

The results of this innovative teaching model can be seen in the overall satisfaction levels of TECH graduates.

The students' assessment of the teaching quality, the quality of the materials, the structure of the program and its objectives is excellent. Not surprisingly, the institution became the top-rated university by its students according to the global score index, obtaining a 4.9 out of 5.

Access the study contents from any device with an Internet connection (computer, tablet, smartphone) thanks to the fact that TECH is at the forefront of technology and teaching.

You will be able to learn with the advantages that come with having access to simulated learning environments and the learning by observation approach, that is, Learning from an expert.

As such, the best educational materials, thoroughly prepared, will be available in this program:



### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

This content is then adapted in an audiovisual format that will create our way of working online, with the latest techniques that allow us to offer you high quality in all of the material that we provide you with.



### **Practicing Skills and Abilities**

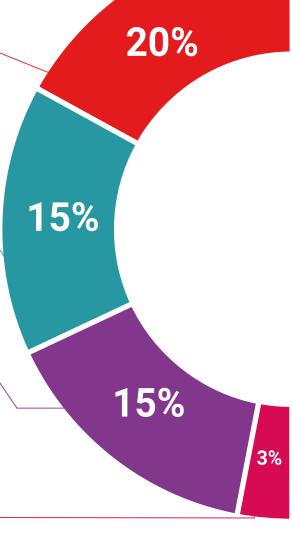
You will carry out activities to develop specific competencies and skills in each thematic field. Exercises and activities to acquire and develop the skills and abilities that a specialist needs to develop within the framework of the globalization we live in.



#### **Interactive Summaries**

We present the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".





### **Additional Reading**

Recent articles, consensus documents, international guides... In our virtual library you will have access to everything you need to complete your education.

### **Case Studies**

Students will complete a selection of the best case studies in the field. Cases that are presented, analyzed, and supervised by the best specialists in the world.

### **Testing & Retesting**



We periodically assess and re-assess your knowledge throughout the program. We do this on 3 of the 4 levels of Miller's Pyramid.

#### **Classes**



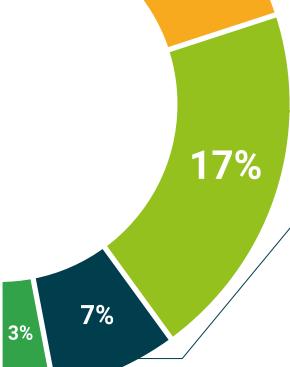
There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an expert strengthens knowledge and memory, and generates confidence for future difficult decisions.

### **Quick Action Guides**



TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical and effective way to help students progress in their learning.







# tech 32 | Teaching Staff

### Management



### Ms. Moreno Rivera, Nerea

- Director of Nursing at the Ruber Juan Bravo University Hospital
- Director of Nursing at the HLA Inmaculada University Hospital
- Head of Quality and Environment at the HLA Inmaculada University Hospital
- Head of Environment at the HLA Moncloa University Hospital
- Pharmacy Supervisor at the HLA Moncloa University Hospital
- ICU Supervisor at the HLA Moncloa University Hospital
- QX Supervisor at the HLA Moncloa University Hospital
- Master's Degree in Digital Management and Innovation Nursing Care from the European University of Madrid
- Master's Degree in Out-of-Hospital Emergencies from FUDEN
- University Expert in Human Resources Management Nursing from the UNED
- University Expert in Forensic and Legal Nursing from the UNED
- Diploma in Nursing from the Pontifical University of Salamanca

#### **Professors**

### Ms. González Reyes, Saray

- Patient Safety Representative and Manager
- Inpatient Nurse at Ruber Juan Bravo Hospital
- Nurse in the Surgery and Hematology Units at the Cemtro Clinic
- Nurse in the Neurosurgery, Neurology and Stroke Code Unit at La Princesa Hospital
- Nurse in the Intensive Care Unit at the Gregorio Marañón General University Hospital
- Emergency Room and Intensive Care Unit Nurse at Nuestra Señora de América Hospital
- Nurse in the General Surgery, Traumatology, Cardiology, Maternity and Internal Medicine Units at the 9 de Octubre Hospital
- Nurse in the Extractions and Surgery Unit at the Virgen de la Peña General Hospital of Fuerteventura
- University Course in Operating Theatre by CEU
- Degree in Nursing from the European University of Valencia

### Ms. Borrego Espárrago, María Victoria

- Nursing Supervisor at the Ruber Juan Bravo Hospital Complex
- Nurse Specialist in Mental Health at Hermanas Hospitalarias del Sagrado Corazón de Jesús
- Nursing Supervisor of the Psychosocial Rehabilitation Area at the San Miguel Clinic
- Author of numerous specialized publications
- Diploma in Nursing from the Autonomous University of Madrid
- Diploma in Nursing from EUE Red Cross
- University Expert in Health Services Management and Administration from the CEU Cardenal Herrera University
- Member of: Board of Directors of the Spanish Mental Health Nursing Association,
   Care Advisory Committee of the Regional Office of the Community of Madrid



Take the step to get up to date on the latest developments in Relationship with the Hematology Patient"





# tech 36 | Certificate

This private qualification will allow you to obtain a **Postgraduate Certificate in Relationship with the Hematology Patient** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** private qualification is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Postgraduate Certificate in Relationship with the Hematology Patient

Modality: online

Duration: 6 weeks

Accreditation: 6 ECTS



Mr./Ms. \_\_\_\_\_, with identification document \_\_\_\_\_ has successfully passed and obtained the title of:

#### Postgraduate Certificate in Relationship with the Hematology Patient

This is a private qualification of 180 hours of duration equivalent to 6 ECTS, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA).

In Andorra la Vella, on the 28th of February of 2024



health confidence people
leducation information tutors
guarantee accreditation teaching
institutions technology learning



# Postgraduate Certificate

Relationship with the Hematology Patient

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Accreditation: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

