

Postgraduate Certificate

Decision Making
and Communication in
Nursing Leadership



Postgraduate Certificate Decision Making and Communication in Nursing Leadership

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Accreditation: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

Website: www.techtute.com/us/nursing/postgraduate-certificate/decision-making-communication-nursing-leadership

Index

01

Introduction

p. 4

02

Objectives

p. 8

03

Course Management

p. 12

04

Structure and Content

p. 16

05

Methodology

p. 20

06

Certificate

p. 28

01

Introduction

For nursing services to acquire the relevant role it deserves in the healthcare field, it is necessary to have a management team capable of guiding it toward professional excellence. This is the only way to acquire the reputation it deserves for the effort that is made on a daily basis. This TECH Technological University program is especially aimed at nurses who wish to reach a managerial position and who must develop specific skills for proper decision making, as well as for comprehensive communication with their entire team. A 100% online program that will be crucial to your best performance and training.



“

Only a good leader will be capable of placing their team among the elite in the profession. You will be in charge of guiding yourself on right path to achieve it.

Today's society demands excellent healthcare services capable of providing personalized patient care. It is essential to have specialized management teams that are up to date with the latest developments in the field and are capable of applying the techniques and strategies needed to make the right decisions. With this premise in mind, TECH Technological University offers this program, thanks to which nurses will be able to develop specific skills for their work.

Specifically, the program covers everything related to decision-making and communication in nursing leadership, from motivational aspects for the team, to delegation, management coaching, management in the complexity of care, decision-making techniques and conflict management. That way students will be able to acquire, in only 6 weeks, an overview of the field in this subject matter.

Furthermore, one of the main advantages of this program is that it is taught in a 100% online format, so students will be free to choose where and when to study. All you need is a computer or mobile device with an Internet connection. And, all of this, with a highly prestigious teaching staff and the best teaching methodology on the market.

This **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership** contains the most complete and up-to-date scientific program on the market. Its most notable features are:

- ♦ Practical cases developed by experts in management of nursing procedures and other disciplines.
- ♦ The graphic, schematic, and practical contents with which they are created provide scientific and practical information on the situations that regularly occur in the hospital setting.
- ♦ Presentation of practical workshops on procedures and decision making.
- ♦ Algorithm-based interactive learning system for decision-making in the situations that are presented to the student.
- ♦ Action protocols, where you can find the latest trends in healthcare management.
- ♦ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ♦ Special emphasis is put on the scientific method and research methodology in health management.
- ♦ Content that is accessible from any fixed or portable device with an Internet connection



Learn how to make crucial decisions in the healthcare setting that result in better care for patients.

“

Do you make good decisions, but lack the ability to communicate them effectively to your team? Enroll in the program now to improve your skills in record time.

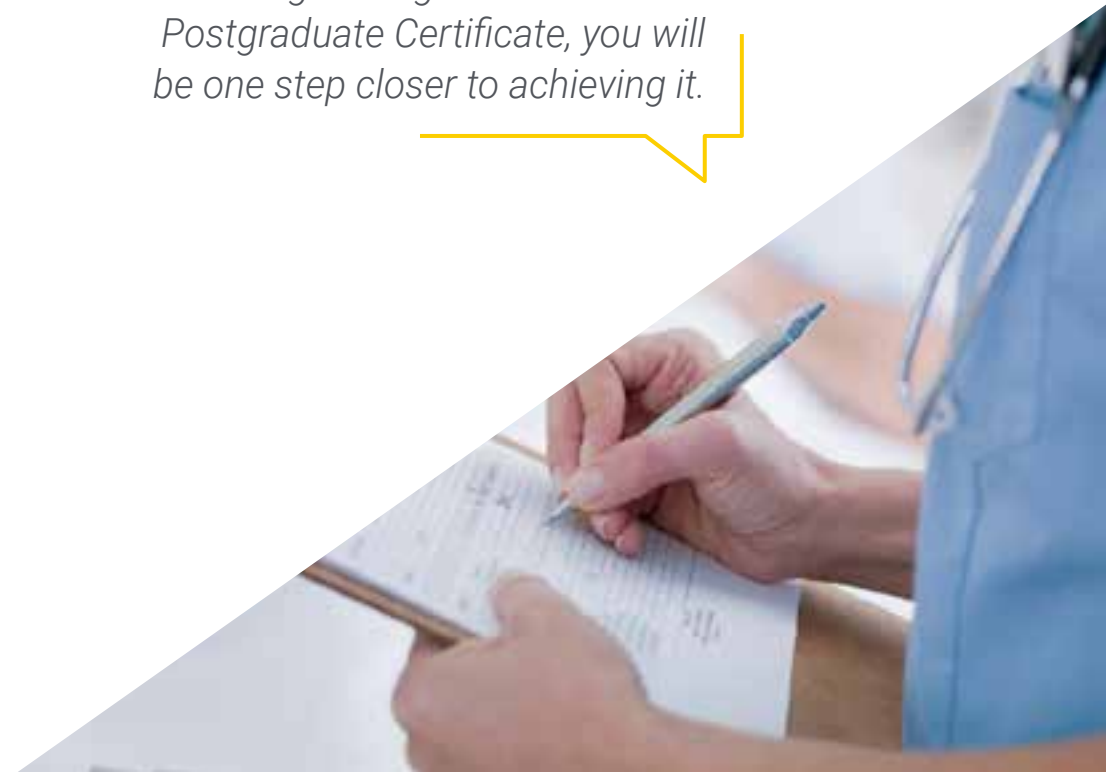
The teaching staff includes professionals from the field of nursing, who bring their experience to this training program, as well as renowned specialists from leading communities and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide an immersive training experience designed to train students for real-life situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise throughout the program. For this purpose, the professional will be assisted by an innovative interactive video system created by renowned and experienced experts.

TECH offers you multiple case studies which will be essential to improve your training in a short period of time.

It's time for you to move into senior nursing management. With this Postgraduate Certificate, you will be one step closer to achieving it.



02 Objectives

This degree is aimed at nurses in managerial positions or who want to shift their career toward management. To this end, they are offered a comprehensive study plan with the main objective of providing them with the necessary tools to be able to make effective decisions, taking into account the needs of their department. They will also learn how to communicate all the relevant aspects for the proper functioning of their department to the rest of the team.





“

You will be responsible for resolving possible team conflicts. With this program, you will learn to do precisely that”



General Objectives

- ♦ Analyze the theories and models of the organization and working of Healthcare Systems, focusing on their political, social, legal and economic foundations and their organizational structure.
- ♦ Approach clinical management using the criteria of efficacy, efficiency, effectiveness, equity, performance and profitability, and the solution of problems through the appropriate use of information systems.
- ♦ Describe the principles of clinical management that allow for planning, organization, management and evaluation of a center, service or care unit.





Specific Objectives

- ◆ Be able to apply different motivational and leadership techniques.
- ◆ Know how to make decisions related to time management.
- ◆ Be able to apply effective strategies for resolving possible conflicts.



Develop the management and leadership skills that will enable you to manage successful nursing teams.

03

Course Management

This academic program includes the most specialized teaching staff in the current educational market. They are specialists selected by TECH to develop the whole syllabus. In this way, starting from their own existence and the latest evidence, they have designed the most up-to-date content that provides a guarantee of quality in such a relevant subject.



“

TECH offers the most specialized teaching staff in the field of study. Enroll now and enjoy the quality you deserve”

International Guest Director

Andrew D. Magalee is an outstanding leader in the field of **Nursing and Healthcare Management**, with a career marked by his commitment to **excellence and innovation**. As such, he has served as **Director of Nursing for Nursing Staffing and Resource Management at Johns Hopkins Bayview Medical Center**, a position of great responsibility at one of the most prestigious medical institutions internationally.

With a strong academic background, including a **Master's Degree in Nursing Administration**, with a specialization in **Pediatric Care**, from New York University, he has combined his theoretical knowledge with extensive practical experience. In addition, he has held the position of **Director of Nursing at Dartmouth-Hitchcock Medical Center**, where he has made a significant mark in improving **quality of care and operational efficiency**. He has also served as **Assistant Manager at Langone Medical Center**, New York University.

In addition to his outstanding professional work, Andrew D. Magalee has demonstrated a commitment to academic preparation, having completed bachelor's degrees in both **Biology and Nursing** at renowned American institutions such as St. John's University and New York University. In this way, his knowledge and skills range from **hospital management** to the implementation of **health technologies**, including his extensive background in **Human Resources, performance improvement, health insurance, clinical research and emergency management**. All of this positions him as an influential and respected figure in the international healthcare field.



Mr. Magalee, Andrew D.

- Director of Nursing, Personnel and Resource Management, Johns Hopkins Bayview Medical Center, United States
- Director of Nursing, Dartmouth-Hitchcock Medical Center, Dartmouth-Hitchcock Medical Center, New Hampshire
- Assistant Manager, Langone Medical Center, by the University of New York
- Master's Degree in Nursing Administration, specialization in Pediatric Care, by the University of New York
- Bachelor of Science in Nursing, by the University of New York
- Bachelor of Science in Biology, St. John's University

“

Thanks to TECH, you will be able to learn with the best professionals in the world”

04

Structure and Content

Nursing services must enjoy adequate communication between management and staff to improve patient care. This requires managers capable of making effective decisions and who know how to communicate changes to all the teams involved. This study plan is designed so that students learn to develop the necessary skills to perform quality nursing management.





“

Your decisions will be key to achieve greater team effectiveness. Enroll in the program now to improve your skills in in this field.

Module 1. Decision Making and Communication in Nursing Leadership.

- 1.1. Leadership and Team Leadership.
- 1.2. People-Related Motivation: Stress and Emotion Management.
- 1.3. Delegation.
- 1.4. Executive Coaching.
- 1.5. Decision Making and Time Management.
- 1.6. The Decision Process. Complex Care Management.
- 1.7. Techniques for Decision-Making.
- 1.8. Communication.
- 1.9. Meetings.
- 1.10. Conflict Management.





“

Good leaders must be able to keep their teams informed about changes in the organization. With this program you will be given the keys to do precisely that.

05

Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: ***Relearning***.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the ***New England Journal of Medicine*** have considered it to be one of the most effective.



“

Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"

At TECH Nursing School we use the Case Method

In a given situation, what should a professional do? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Nurses learn better, faster, and more sustainably over time.

With TECH, nurses can experience a learning methodology that is shaking the foundations of traditional universities around the world.



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, in an attempt to recreate the real conditions in professional nursing practice.

“

Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method.

The effectiveness of the method is justified by four fundamental achievements:

1. Nurses who follow this method not only grasp concepts, but also develop their mental capacity, by evaluating real situations and applying their knowledge.
2. The learning process has a clear focus on practical skills that allow the nursing professional to better integrate knowledge acquisition into the hospital setting or primary care.
3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.



Relearning Methodology

At TECH, we enhance the Harvard case method with the best 100% online teaching methodology available: Relearning.

This university is the first in the world to combine case studies with a 100% online learning system based on repetition combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.



The nurse will learn through real cases and by solving complex situations in simulated learning environments. These simulations are developed using state-of-the-art software to facilitate immersive learning.

At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

With this methodology we have trained more than 175,000 nurses with unprecedented success in all specialities regardless of practical workload. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by TECH's learning system is 8.01, according to the highest international standards.



This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is really specific and precise.

These contents are then adapted in audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high-quality pieces in each and every one of the materials that are made available to the student.



Nursing Techniques and Procedures on Video

We introduce you to the latest techniques, to the latest educational advances, to the forefront of current medical techniques. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch them as many times as you want.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Expert-Led Case Studies and Case Analysis

Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.



Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.
Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



Quick Action Guides

TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.



06

Certificate

The Postgraduate Certificate in Decision Making and Communication in Nursing Leadership guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Global University.



“

Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork”

This **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University, is an official European University publicly recognized by the Government of Andorra ([official bulletin](#)). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University title**, is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Postgraduate Certificate in Decision Making and Communication in Nursing Leadership**

Modality: **online**

Duration: **6 weeks**

Accreditation: **6 ECTS**



*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.

future
health confidence people
education information tutors
guarantee accreditation teaching
institutions technology learning
community commitment
personalized service innovation
knowledge present
development language
virtual classroom



Postgraduate Certificate
Decision Making
and Communication in
Nursing Leadership

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Accreditation: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

Postgraduate Certificate

Decision Making and Communication in Nursing Leadership

